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California mom and pop outfit All-American Septic Pumping streamlines the service process to make the most of a microsized operation

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PRODUCT FOCUS PORTABLE SANITATION, TECHNOLOGY & SOFTWARE Page 60



IT'S SCARY OUT THERE RIGHT NOWLET'S STICK TOGETHER AS AN INDUSTRY AND GETTHROUGH IS Our industry is going through a scary spell right now. Supply is struggling to keep up with unprecedented demand, which has In the pandemic continues to impact our ability to get back to normal.

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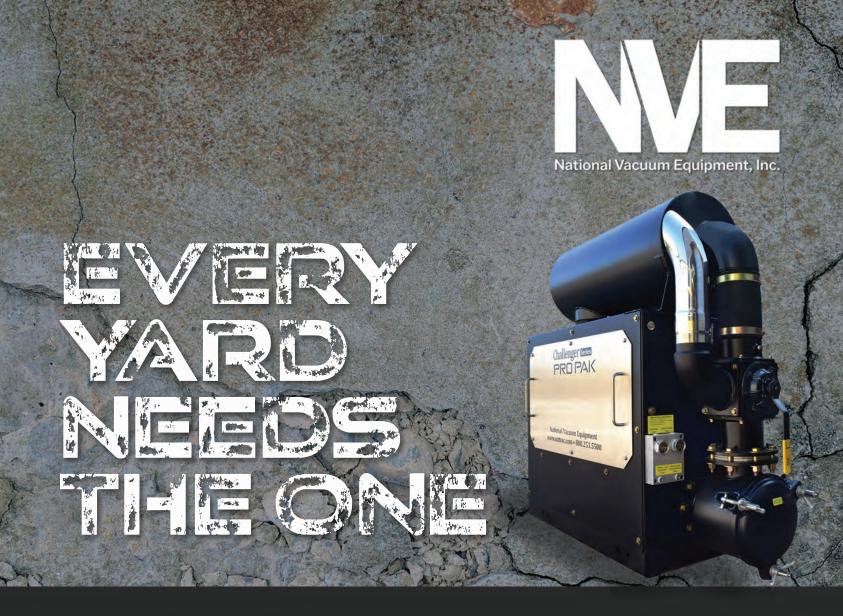
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Mathew and Nicki Deines made career changes to start their California pumping company, All-American Septic Pumping & Services. The couple is shown with their new vacuum truck, a 2021 International with a 3,600-gallon aluminum tank and National Vacuum Equipment blower, built out by Amthor International. (Photo by Matt Dayka)

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Published monthly by



COLE Publishing Inc. 1720 Maple Lake Dam Rd. PO Box 220 Three Lakes, WI 54562

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Office hours 7:30 a.m.-5:00 p.m. Central Time, Monday - Friday

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CONTROLLED CIRCULATION: 20,500 per month. This figure includes all circulation regions (nationwide) and international distribution.

REPRINTS AND BACK ISSUES: Visit www.pumper.com/order/reprints for options and pricing. To order reprints, call Jeff Lane at 800-257-7222 (715-546-3346) or email jeff.lane@colepublishing.com. To order back issues, call Holly Gensler at 800-257-7222 (715-546-3346) or email holly.gensler@colepublishing.com.



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INDUSTRY

BETWEEN THE LINES



Contact Jim with your comments, questions and opinions

at editor@pumper.com.

Jim Kneiszel Editor

Is It Time to Take the Shovel Out of Your Customers' Hands?

A tragedy in Michigan makes me question the wisdom of allowing homeowners to become part of the septic service process

s pumpers, you often encounter do-it-yourselfer homeowners looking for ways to shave a few dollars off of the invoice. I imagine many of you oblige by encouraging them to do the site prep, including digging out the tank lid. Over the course of a busy day, it's nice to arrive at a few jobs with the tank exposed so you can dip the hose, flip the switch on the pump and keep 'er movin'.

But something happened recently that's making me rethink the wisdom of encouraging homeowners to get involved in the pumping process. Maybe the suggestion should be to leave every aspect of a service call up to the professionals and explaining that customers might actually get ahead by sitting back and enjoying an iced tea on the front porch while the guys and gals with strong backs and expertise do all the work.

I'm sure you wouldn't want what happened to Ronald J. Sweeney of Bad Axe, Michigan, to happen to any of your regular customers. The 72-yearold retiree, known affectionately as "Grumpa" to his four grandchildren,

Name another trade where the customers are eager to pitch in and encouraged to do so by their contractors. When I call the electrician, I never think to offer to remove the cover from the breaker box to save a few bucks. And if I did, the electrician would think I was nuts.

was one of the can-do folks I respect and admire for wanting to help out a pumper with sweat-inducing site prep. Sweeney recently had an appointment with his pumper and spent the hours before the service call digging out the tank lid. Tragically, digging the hole was the last thing he did in life. According to news accounts, a lifeless Sweeney was discovered in a deeper-than-usual excavation by the contractor who arrived to pump the tank.

"It appears he may have been reaching into the hole while kneeling to pull the cover out and possibly lost his balance. There was no ledge or handholds to steady himself. It is also possible he may have had a medical emergency from the exhaustion of digging the hole earlier this hot day, or he may have injured himself by the way he was partially wedged in the hole," said local Sheriff Kelly Hanson, reported by the mlive.com website.

Stories about the mishap said Sweeney was not submerged in the tank.

SWEAT EQUITY

On its surface, it seems like there's no harm in a homeowner participating in the pumping process. Everybody understands the term "sweat equity," and I've often heard pumpers voice appreciation for the thoughtful gesture of digging up a tank lid. But wouldn't we trade all of those pre-dug holes to bring back Mr. Sweeney and have him around to provide service to for years to come?

Perhaps what happened to Sweeney should prompt us to adopt the mantra of "safety first" when we encounter customers who want to get their hands dirty, whether it is to save a few bucks or lend a helping hand on a job site. Pumpers should take the lead in promoting full service from the shovel going in the ground to cleaning up the sod over the hole when the job is done.

Come to think of it, name another trade where the customers are eager to pitch in and encouraged to do so by their contractors.

When I call the electrician, I never think to offer to remove the cover from the breaker box to save a few bucks. And if I did, the electrician would think I was nuts and would discourage me or refuse to do the work. The same goes with my plumber. I've never said to him, "Hey, I need a new drainpipe for my tub and shower. Will you knock \$30 off the bill if I shut off the water and cut off all the old pipes?"

My plumber and electrician expect to show up, do the whole job from start to finish, and send me a bill for all labor and materials. There is no haggling over price. It is assumed the tradesman or woman is certified, will work safely and cleanly, and I will keep at an arm's length while they do the job.

MAKING THE CASE

The horrible death of this retiree in Michigan brings home the point that pumpers should always conduct themselves the same way as electricians and plumbers. For a number of reasons, I would argue that pumpers should stop encouraging or allowing customers to infringe on the job in any way. If Mr. Sweeney's pumper would have discouraged him from this backbreaking work, he might still be alive today.

The next time a homeowner wants to get involved in a service call, consider these factors impacting your business and maybe decline their help.

The best interest of your customers.

In everything you do, you are looking out for the welfare of your valued customers. Your pumping service protects homeowners from the dangers of wastewater exposure. Through proper septic system maintenance, you are looking out for their pocketbooks and helping them avoid costly system repair or replacement many years down the road.

The same way, you know that well-meaning elderly customers could become injured or even die, in the case of Mr. Sweeney, if they pick up a shovel. Even many healthy young people could overdo it slinging dirt out of a hole. These days, one trip to the doctor for a strained back will throw any potential savings they would realize straight out the window.

On the other hand, you know what it takes to work safely during any excavation. Your body is conditioned to do the work. You have quality hand tools at your disposal for digging and lifting heavy lids. Or you can offer a miniexcavator for the tough jobs. You also know and respect the inherent dangers of working around an open tank. You know not to walk away after the hole is dug and leave it exposed for a passerby to trip into. Do your customers respect an open excavation or uncovered tank the same way?

Give it some thought and you may determine it's just not smart to encourage or allow homeowner participation on a service call.

Are you opening yourself up to liability?

We live in a litigious world. Every day, small business owners are being sued for some infraction they've never considered in the past. Whether it's true or not, a guy with a shiny vacuum truck can be perceived as having deep pockets just waiting to be picked. Let's say you allow customers to dig up their own lids and you tell them how to do it. Go to your insurance carrier and ask them if you could potentially encounter liability issues if someone is hurt.

You may reduce or eliminate any question of liability by adopting hard and fast rules prohibiting customers from taking part in the job in any way. That includes site prep work or cleanup. With these professional standards in place, there will be no opportunity to argue or plead over the boundaries of the services you provide.

Don't leave legitimate revenue on the table.

Why look for ways to shortchange yourself with every customer on your route? Contrary to inviting customers to dig up their own lids, you should consider this job as one of a variety of upcharges that actually serve your customers well. If buried tanks are a common issue with your customers, be sure to offer to add a riser to bring access to the surface. Tell them about the many cost and maintenance advantages of this solution. If they insist on keeping the buried access, outline a set fee structure for your digging services.

Inspection and filter cleaning are areas where you may still want to encourage homeowner participation. It's good for users to understand their septic systems and know when it's important to call you for service. But be sure you properly educate them on safe procedures for testing the depth of sludge and scum layers or how to clean an outlet filter. But also offer the alternative of a six-month or annual professional inspection service, which many customers may take advantage of.

AVERT TRAGEDY

The story about the homeowner who died while digging out his tank is a sad one indeed. Given the opportunity to go back in time, his family would have gladly paid the pumper to complete the task. Sweeney's obituary in the local paper said his most recent joy was in attending his young grandson's baseball practices. Think about how many more family events Sweeney may have enjoyed if he hadn't grabbed that shovel.



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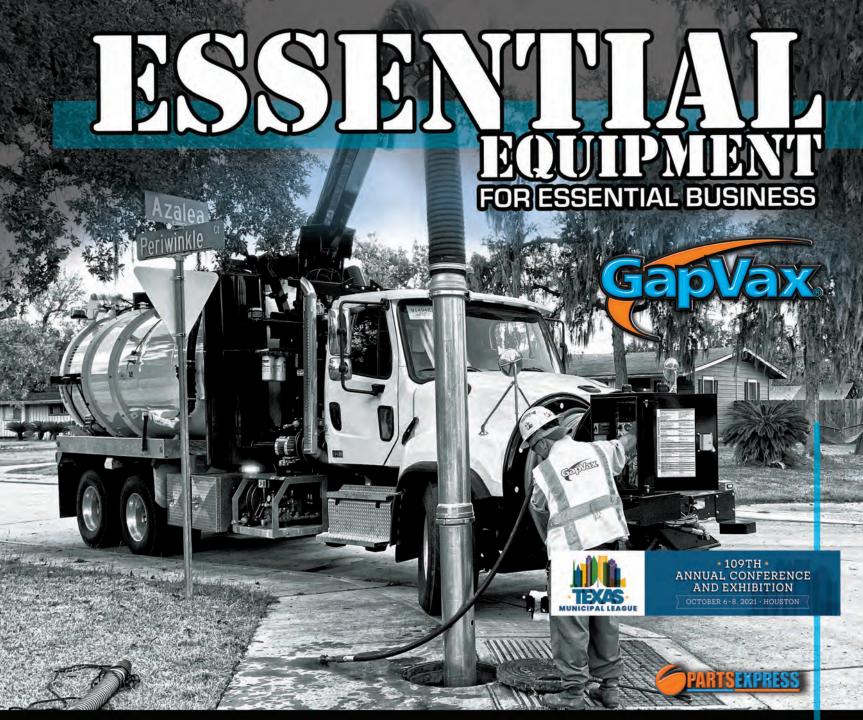




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MATHEW DEINES

SWORKING SMARTER

California mom and pop outfit All-American Septic Pumping streamlines the service process to make the most of a microsized operation

By Ken Wysocky

rading profit-and-loss statements for pumping septic tanks may sound like an odd bit of career calculus. But nearly three years after making the abrupt U-turn from accounting to the septic service industry, Mathew Deines says that, on balance, things couldn't have ended up much better for him and his wife, Nicki.

"My father-in-law said, 'You can't do that — you're an accountant," Deines says, recalling the day in 2018 when he decided to switch professions and establish All-American Septic Pumping & Services in Valley Center, about 40 miles north of downtown San Diego. "But I did it anyway.

"My goal was to stop commuting downtown [to San Diego] and leave corporate America to work for myself," says Deines, who was a corporate accountant for nearly seven years at the time and knew he was about to get laid off. "And we're super blessed. ... It's amazing how we are where we're at, basically based on a wing and a prayer."

The financial numbers reflect the company's success. In 2020, All-American Septic increased its gross revenue about 150% compared to 2019. And this year, the company is on track to slightly outpace last year's numbers, says Deines, a U.S. Marine Corps veteran.

Deines says a big assist from Nicki has been instrumental to the company's growth. In 2020, she performed her own 180-degree career maneuver when she learned her contract to teach first- and second-graders at an elementary school would not be renewed because of the pandemic.

"So she offered to take over the phones and run the office, which was a huge blessing," says Deines, noting he was handling both administrative and route-driving duties at the time.

"She loves talking to customers and is very patient with people who are stressed out by [septic] emergencies," he adds. "She's done a lot of research on her own and now is very knowledgeable about the industry."

SPOTTING A MARKET NICHE

After considering several of what he called "microsized" job possibilities, Deines says his father-in-law, Marc Collins, inadvertently influenced his decision to enter the septic field. At the time, Deines says he noticed that Collins, who owns American Construction & Septic, a septic-system installation and repair company in Center Valley, was always referring pumping work to other contractors.

"There definitely was a need for a good pumper," he says. "There aren't a lot of people jumping into this as a career and a lot of people in the business locally are nearing retirement. So the timing seemed right."

So the finance-minded Deines did a break-even analysis to gauge the company's potential, got Nicki's approval and bought a used 2008 vacuum truck. To raise capital for the purchase, the couple sold a four-unit apartment building they owned.







Mathew Deines recently updated service trucks to this 2021 International with a 3,600-gallon aluminum tank and NVE blower from Amthor International.

Deines uses a RIDGID cordless impact driver to remove a Tuf-Tite tank lid during a service call

I REALLY ENJOY MEETING AND TALKING TO NEW PEOPLE, AND NICKI DOES, TOO. WE ARE PEOPLE PERSONS ... I FIGURED THIS WOULD BE A GOOD WAY TO SUPPORT OUR FAMILY. AND IT'S TURNED OUT TO BE JUST THAT.

MATHEW DEINES

From at least one vantage point, the pumping career was meant be, Deines says, noting that for some unknown reason, he's had no sense of smell for the last seven years or so.

"That's a huge positive — a major perk," he notes. "I tell people that and they get a good laugh out of it."

As for the name of his company, Deines says he wanted something patriotic that tied to his service in the Marines, as well as something that would imply a smaller, family-owned company.

"We like to think of our company as a mom and pop business that also happens to be technologically adept," he notes.

FINANCIAL KNOW-HOW

Being a former accountant definitely gave Deines an advantage over pumpers starting out with no financial expertise. While he still ended up hiring an accountant when the duties became too time-consuming, his financial background helped him make good business decisions and maximize profitability, he says.



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Pumper PROFILE

One thing Deines didn't account for, however, was downtime stemming from repairs on both the used truck and a newer truck: a 2021 International HV 507 with a 3,600-gallon aluminum built by Amthor International. The truck features a 4310 blower from National Vacuum Equipment and an Allison automatic transmission.

"We underestimated the time and cost associated with the trucks going into the shop," Deines says, noting he recently sold the used truck. "We're still trying to figure out what to do for a backup pump truck because if our truck goes down, we're dead in the water."

Deines is strongly considering an investment in a Super Duty TVP-1600, a 1,600-gallon vacuum trailer made by Wastecorp Pumps. The company's 2015 GMC 3500HD dually pickup truck would tow the unit, he says.

He says the vacuum trailer would be a more affordable option than a backup truck. The unit comes with either a steel or aluminum tank, a vacuum pump that generates up to 363 cfm, a tri-axle trailer and optional tilt-tank capability.

"In California, buying an old, beat-up truck [for a backup vehicle] isn't an option because it must be a 2012 model or newer, which makes it expensive," Deines says, explaining why a vacuum trailer makes more sense. "Plus we don't want another truck to maintain, or to insure while it mostly sits idle."

CONSISTENT COMPANY CARE

Providing good customer service has been critical to the company's success, and the new International truck plays a pivotal role by enabling Deines



to get to more customers per week, courtesy of the 3,600-gallon tank.

Both of the available waste-disposal sites the company relies on are about a two-hour roundtrip away. As such, a larger tank makes a big difference in terms of enhanced productivity and lower fuel cost, he says.

In addition, the facilities charge for a full load, whether the truck is full or not. That motivates Deines to be very strategic when planning service routes.

"Going to the disposal facility can eat up a good portion of a workday," he says. "So logistically, we have to plan ahead to make sure the tank is as full as possible." (continued)

>

Field-service software is a timesaver

Because All-American Septic Pumping & Services has just two employees — co-owners Mathew and Nicki Deines — it's essential for the couple to work smarter, not harder.

And since hiring more staff isn't in the cards right now, the couple did the next best thing: Subscribed to Housecall Pro, a cloud-based, business-management platform. For \$137 a month, the program literally does the work of several employees, offering services such as online booking, route scheduling, dispatching, invoicing, GPS capability, in-the-field credit card payments, "on-my-way" texting and so forth.

Furthermore, the platform also makes it easy for customers to provide online reviews on social media sites such as Facebook and Instagram — a key component in the company's marketing efforts that has spurred business growth, says Mathew Deines.

"We would never have as many online reviews as we have without Housecall Pro," Deines says. "It's also been a lifesaver in terms of keeping us organized."

Deines first learned about the service when a chimney sweep sent a text saying he was on his way to the Deines' home.

"I asked him about it and he showed me how it works," he says. "I thought, 'That's what I need to keep our business organized.' At the time, I didn't have a great operational strategy in terms of scheduling and staying organized."

Deines says he gets a lot of positive feedback from customers, especially regarding the texts he sends notifying them he's on his way or has finished a job, and the credit card payment option.

"It's all accessible via an app on my cellphone," he notes. "And it connects to Google maps and is compatible with QuickBooks [from Intuit]."

In addition, the system enables users to scan and upload documents, such as county records for a particular septic system and real estate transaction records, as well as photos that show the location of a tank lid in a customer's yard, for example.

The service also offers a less-tangible but equally important benefit: Making the company look professional and technologically advanced, no small matter when dealing with younger customers who want quick, efficient and paperless processes, he says.

"We want to look like a professional company and this helps us look professional, which is critical," he explains. "We didn't want to be a pen-and-paper company."

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The company also adjusts prices accordingly by ZIP codes within San Diego County; the longer the distance Deines has to travel to a customer's home and then to the disposal site, the higher the fee.

Does that make All-American Septic more expensive than some competitors? Sometimes yes, he says. "But I'm certainly not willing to race to the bottom on pricing," he notes. "There's a competitor who charges the cheapest rates, but he operates with a different business model than I do."

LITTLE THINGS MATTER

The company also strives to do the simple little things that make a difference to customers — answering the phone, even during odd hours, for instance, or confirming appointments with customers the day before a service call.

"Things like that help to build your reputation," he says. "Basically, we treat customers the way we'd want to be treated. I like to sleep well at night and not have to question how I'm making my money."

Deines also points out that because he's usually booked out for service calls a week to two weeks, he sometimes refers customers to trusted competitors.

"You have to first take care of your customers, even if I can't be the one to do it," he says. "But I keep an eye on online reviews and if I see negative comments, I don't refer to that company anymore."

Positive online reviews have also played a key role in the company's dramatic growth. Deines also believes it helps that the company is family owned and operated by a veteran - things that Deines says he promotes in the company's marketing efforts.

"We definitely advertise that we're veteran-owned and family-operated," he says. "I think a lot of people are in a mindset these days to shop small support small businesses."

STRIVING FOR BALANCE

Looking ahead, Deines says he and Nicki find themselves in a situation that many smaller pumpers can relate to: Striving to find the delicate point between achieving slow but steady growth and keep providing good service, while still maintaining a sane lifestyle that isn't dominated by the business.

"We're trying to find a balance between running sunup to sundown and killing myself versus trying to find family time, which always is the struggle," Deines explains. "My biggest problem is I don't know how to say no. It's hard to do when someone has a mess in their yard, and we've got a pump truck sitting here."

One thing is certain, however: For the time being, the couple will achieve those goals by themselves.

"As of now, we have no plans to hire employees and take on that headache," he says. "We seriously considered it for a few months when we still owned both trucks, but it never penciled out on paper, once you add in things such as workman's comp and all the state-required benefits."

Looking back, Deines has no regrets about his career makeover.

"I really enjoy meeting and talking to new people, and Nicki does, too," he notes. "We are people persons.

"We have no complaints," he adds. "On paper, I figured this would be a good way to support our family. And it's turned out to be just that."

> Deines cleans the filter on a NVE 4310 blower fitted to his new International service truck



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BUILDING THE BUSINESS



Jill J. Johnson Contributor

Jill Johnson is a speaker, author and the president and founder of Johnson Consulting Services. Reach her at www.jcs-usa.com.

7 Strategies to Survive and Thrive in Challenging Times

The next time we have a pandemic or a financial crisis, pumpers should be prepared to weather the storm and come out a winner

By Jill J. Johnson

he high level of distress many small-business owners and managers experience during a crisis is unsettling, but normal. When displaced from work and income, it can be comforting to just hide because you are so overwhelmed. Yet those who will recover demonstrate resilience. They catch their breath and move forward to adapt, retool and recover.

Once the initial shock of an economic upheaval abates, you still need to be realistic. Any distressed economic situation will not resolve quickly. So put your "long game" into play. The long game is your resilience strategy. Here are seven ways to start planning your next steps with a more emotionally settled approach, while harnessing your inner strength to rebound.

1. Take an Inventory: Focus on what you still have, not on what you have lost. You still have your skills and knowledge. This is valuable. Is there some other way to use your talents that you have not previously considered? Can you subcontract to others who are getting work to pick up a little cash flow? Can you convert what you do or know to help others? That help might not pay bills, but if you are wise about how you frame it, this could be the new foundation for your long-term future.

2. Cut Costs: Be brutal about cutting costs to conserve cash. Review all credit cards for any automatic payments and determine if you still need them. Don't just focus on the monthly charge. Convert those monthly charges to their equivalent cost for a full year. The annualized number is what you should consider. Can you pay more important bills if you let them go? The same thing holds true for your cash expenses. Can you ask employees to shorten hours so you don't need to lay people off or take a modest short-term pay cut? Ask vendors to lower their costs. Review your phone bills to see if there are savings by switching carriers. The same goes for insurance and utility bills.

3. Access Resources: Your industry association can be an exceptionally valuable partner to you in a time of crisis. It offers valuable access to information, peer networking and education that can make an incredible difference. Look for changes to government programs or new funding alternatives that become available to see if you now qualify. You might have more options available to you than you realize. But beware of falling prey to charlatans who are offering to "solve" all

> If your customers are impacted by the crisis too, evaluate options you have to connect with them and/or support them in what they need. Keep in touch with customers when they're not buying so they'll remember you when they can buy.

your problems for a small (or not so small) fee. Vet them carefully.

4. Connection: If your customers are impacted by the crisis too, evaluate options you have to connect with them and/or support them in what they need. Keep in touch with customers when they're not buying so they'll remember you when they can buy. When they reach an interim "new normal," are they ready now for your connection? You must be sensitive to your customers. Do not force the issue. Focus your energies on what you can do for them. Even if it is not for a fee. Think about how communication you employ now can play out over the long term.

5. Use Your Network: Explore the power of partnership and collaboration through the community you have built. You can often find a tribe of like-minded people online. Your industry associations are also full of people in the same situation as you. Coming together to brainstorm ideas for new approaches and to share news about resources is a powerful way to focus your energies on recovering. Set up a regular call with your peers or allies. It might be each night at a designated time or on a weekly basis. Focus your conversations on resolving problems and forward thinking.

6. Be Realistic: No one ever wants to consider permanently closing their business. But, if the crisis is such that there is no way to recover, you might have to face the inevitable. Perhaps you can shift to a temporary hiatus or scale your operations and employment back to a more



modest level. This does not mean your business is closed. You would just be temporarily focusing on implementing a pragmatic solution. This could remove some of the financial pressure. Don't let your pride get in the way of taking advantage of a temporary opportunity to get some cash coming in your door. While this can be exceptionally difficult to execute, it may give you the breathing room you need to ultimately recover.

7. Focus Your Mindset: Make the decision that you will survive a crisis situation through your own grit, determination and effort. Determine to keep focusing on solutions. Give yourself some grace. Trying to navigate through a crisis is exceptionally difficult for everyone, no matter their experience level. Be compassionate with yourself just as you would to a friend you care about. Find healthy ways to cope with the stress as you move through this time of adversity. Take care of yourself physically, emotionally and spiritually.

FINAL THOUGHTS:

Over the decades, businesses have weathered recessions, natural disasters, terrorist events and strategic failures. They survived and even thrived afterwards due to the choices they made and successfully adapting to changing circumstances. They focused their mindset on short-term survival and their intention to achieve long-term success. They leveraged unexpected opportunities into cash flow, connections and tactics to survive and even thrive. You can do the same!







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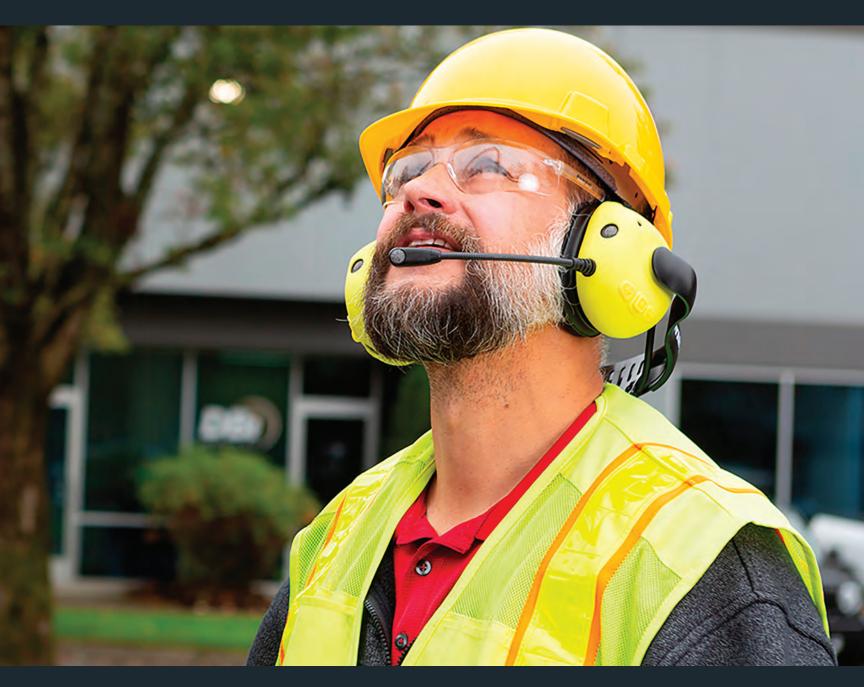


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MONEY MANAGER



A partnership developed with the appropriate planning brings the right people together working for the success of a small business

By Joan Koehne

aybe you shared a faded futon as college roommates or a secondhand Chevy as brother and sister. Whatever the circumstances were that brought you together, at some point you were convinced that a business partnership was meant to be.

You have this grand vision of how your small business will succeed. You think, "I can make this work with this person. I'll do this, and he'll do that. This is going to be great!"

You hit the ground running. You form a limited liability company online and file your Articles of Incorporation. With a few more clicks, you apply for an Employer Identification Number. Everything is great, until the business gets rolling and you realize that your business partner isn't someone you can do business with after all.

As this scenario shows, working with a business partner has its risks. A strained relationship with a family member or friend is just one of the risks of partnership. Partnerships carry financial and legal liabilities as well. But business owners can reduce the amount of risk they assume in a partnership.

The first level of protection is the business structure. Business partners who form a limited liability partnership, LLC or S corporations gain liability protections. Generally, only what they invest in the business is potentially what they can lose, along with any loans or other obligations they take on.

Sharing the financial risk is one benefit of a partnership. Sharing responsibilities is another. Before partners open a business or add a partner to an existing operation, a partnership agreement is essential. This document provides a framework for resolving issues and prevents problems that may otherwise result in court action.

CHOOSE WISELY

Dave Kaster, principal at Fidelis LLC, a certified business advisory service in Green Bay, Wisconsin, encourages partners to discuss every scenario they can imagine and how the decision-making process will play out.

"Put that into the partnership agreement. Everyone needs to agree upfront," Kaster says.

He compares a partnership agreement to a prenuptial agreement drafted before a marriage. Business owners may feel uncomfortable drafting an operating agreement, but that agreement can save them a lot of misery and legal fees. When a business owner purchases life insurance on a partner, the owner has the means to buy out a deceased partner's heirs. The survivors will receive a check for the value of the business and won't become owners.

"The time for compromise is not while you're negotiating the partnership agreement," Kaster says. "The time for compromise is after, when you're working together. If you compromise up front, you have to live with it forever."

Choosing the right partner involves careful consideration.

"Any time you're going to partner, first and foremost, you're looking at what each partner brings to the table," Kaster says. "If you're bringing the same thing, then you may want to look deeper. By partnering are we able to pool our money? Are we able to cover 24 hours of the clock, rather than 12? That's all good, from the logistical aspect."

Above all, business decisions, not personal feelings, should lay the foundation of a partnership.

A partnership agreement should outline a variety of things, including percentage of equity in the company, whether it's 50-50, 60-40, 70-30 or something else.

"The important thing is that there's a meeting of the minds to understand what distribution you have," says Devin Shanley, attorney with Peterson, Berk & Cross. Partners agree to the investment of capital equity and/or sweat equity. They are also willing to accept the liability, profit/loss, and leadership authority that their percentage represents.

A so-called silent partner typically is someone who puts up capital but doesn't have voting rights. However, if a partnership is structured as an S corp, it's generally one share, one vote. Corporations can't exclude shareholders from certain decisions. So, instead of adding partners to the corporation, business owners may choose to structure an investor's contribution as a loan, categorized as a stock purchase.

"You're just going to want clarity, so your documents are consistent — whether you're talking about loan agreements, operating agreements or partnership agreements," Shanley says. "A corporate attorney or business law attorney can talk you through that and draft documents." Partners also should clarify how the company will handle an expense the business can't cover. Will partners be required to reinvest in the company? If so, what procedure will be established?

Additionally, what happens if partners decide to change the partnership agreement? A method to modify the agreement should be determined upfront and included in the document.

EXIT STRATEGY

Besides planning how to begin a partnership, business owners also should plan how to exit. A buyout strategy is a critical element of every partnership agreement. Maybe someone wants out of the business, or a partner wants someone out. Maybe there's a significant life change that affects ownership, like a divorce or disability.

Placing a value on the business can be tricky. In the case of a death, the surviving partner may not see eye to eye with the heirs. Partners with the foresight to structure a buyout plan create a smooth leadership transition. They might agree to contact a disinterested third party or arbitrator to determine the value of the business.

The classic buyout scenario occurs when a partner dies, and the death triggers a buyout. The surviving partner or partners buy out the deceased person's spouse and/or heirs. Although the surviving partners may be fond of the deceased's family, that doesn't necessarily mean they want to be in business with them. Perhaps the survivors have no interest or aptitude for running the business. They don't want any responsibility in the business, including any business debt.

A clear-cut buyout plan allows the surviving partners to maintain ownership, continuity and authority to run the business in the event of a partner's death.

Life insurance and "key worker" replacement insurance are policies partners can purchase to mitigate risk. When a business owner purchases life insurance on a partner, the owner has the means to buy out a deceased partner's heirs. The survivors will receive a check for the value of the business and won't become owners.

Life insurance also mitigates the risk of corporate debt if a partner dies and the bank doesn't allow the surviving partner to maintain the current debt load.

Additionally, partners can purchase key worker insurance on people who are instrumental in the day-to-day operations of the business. This insurance provides the financial resources to replace these key people, including partners.

NEW PARTNERS

Another exit plan involves training and fostering new partners. Business owners can offer financial incentives to keep employees around and eventually add them as partners.

"You want to give them the taste of, 'The better the business does, the better you do, too," Shanley says.

Any business with a high personal connection between service provider and customers should carefully and deliberately introduce the new partner to customers.

"To maximize the value of the business, you need to be able to effectively transition leadership and turn that business over to them," Shanley says.

Working with a partner has its share of risks, but also has many rewards. Partners share responsibility and liability. Best of all, a partnership developed with the appropriate planning brings the right people together. Collectively, they work toward the same goal of operating a successful business.



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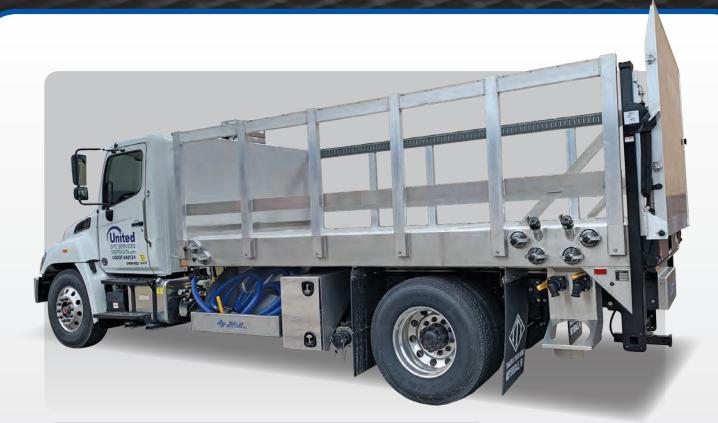
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RULES & REGS

U.S. Supreme Court Reverses Graywater Septic System Requirement for Minnesota Amish Community

By David Steinkraus

he U.S. Supreme Court ruled in favor of an Amish community and against Filmore County, Minnesota, which had ordered the Amish to install a septic system for graywater treatment. The Amish group objected on religious grounds, claiming the septic system violated its church rules.

The ruling overturned the decision of state courts and sent the case back to them, asking they reconsider the case in light of another recent Supreme Court decision. That earlier, unanimous decision said a Catholic foster care agency in Philadelphia may turn away LGBT clients because same-sex marriage violates Catholic religious beliefs.

Writing for the court in the Amish case, Justice Neil Gorsuch said the county must prove the regulatory solution it wants will do the least harm to the rights of the Amish. He also noted that other groups are exempt from the state's graywater standard. Minnesota rules say that if graywater is hand-carried, it may be discharged directly onto the land, which means hunters, campers, owners of rustic cabins and others, are not required to install septic systems for graywater, he wrote.

Filmore County has been pursuing the case against the Schwartzentruber Amish community since 2006, and at one point the county asked for an order to declare the Amish homes uninhabitable if they did not install septic systems.

County officials said septic systems for graywater were necessary because it could contain pathogens and viruses harmful to human health. The Amish said installing a septic system would violate their religious beliefs and their desire to remain separate from the modern world, but they offered to install basins filled with wood chips to clean the water. In his ruling in favor of the county, Judge Joseph Chase wrote the Amish cannot interfere with the rights of others. "All water is connected, and all of us, Amish and English alike, drink from the same aquifers."

News reports noted 20 other states allow graywater reuse systems instead of septic systems.

Human wastewater wasn't a part of the county's case because the Amish use outhouses, which are allowed under Minnesota law.

Wisconsin

A long-running debate over the source of well contamination in northeastern Wisconsin was settled with a pair of federal studies that blamed the same source: cow manure.

Kewaunee County has about five times as many cows as people, and for years residents have complained about well contamination that they blamed on pathogens moving from manure into groundwater.

One of the studies, from Tucker Burch, a U.S. Department of Agriculture research agricultural engineer, estimated that pathogens from cow manure cause 230 cases of acute gastrointestinal illness per year, out of a total of 301 such cases in the county. An additional 12 cases are caused by pathogens from septic systems, his study said, according to a story by the nonprofit news outlet Wisconsin Watch.

A separate study by Mark Borchardt, a microbiologist with the USDA, said nitrate and coliform bacteria in county drinking wells come primarily from agriculture.

Don Niles, a Kewaunee County dairy farmer and president of the nonprofit Peninsula Pride Farms, said farmers in the area have plans to manage nutrients and are using improved practices such as planting more cover crops to improve soil health. He also said Burch's predictive study overstated the level of disease.

Both Burch and Borchardt said their findings are in line with actual cases of illness reported to the county health department. Borchardt said the chance of well contamination with nitrate increased as the number of surrounding farms with nutrient-management plans also increased. "This suggests nutrient management plans in Kewaunee County are not mitigating nitrate contamination of groundwater," he said.

On a voice vote, the state Assembly sent a bill to the Senate that would preserve the state's septic system grant program. Property owners with annual incomes of less than \$45,000 may apply for the grants, which cover 60% of the cost of repairing or replacing a failing septic system.

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The program has been in effect since the 1970s, and the state's 2017 biennial budget set an end date of June 30, 2021, reported the nonprofit news outlet *Wisconsin Examiner*. The 2021-2023 budget proposed by Gov. Tony Evers scrapped the end date and would have renewed and extended the program, but that section was dropped by the Republican-controlled Legislature's finance committee.

The bill passed by the Assembly resets the end of the program to June 2023.

Texas

Law enforcement officers in north Texas arrested a 52-year-old man whom they say ran a series of scams that took people's money and then failed to deliver on promised septic services.

Joe Frank Slater, of Granbury, Texas, turned himself in to Parker County authorities and was charged with several counts of forging government documents and of theft of property, reported NBC TV-5 News in Fort Worth.

Sheriff's officers allege Slater took more than \$100,000 from clients, mostly elderly people, then forged their signatures on permitting documents. In some cases, he convinced other people to notarize and sign documents outside the presence of his victims, officers say.

Florida

Hillsborough County in the Tampa metro area has asked the state for \$5 million to help eliminate septic tanks in its urbanized area, but now it is considering expanding onsite use in its rural southern area.

In mid-June, Pat Kemp, chair of the county commission, suggested removing a rule requiring developers to provide centralized water and sewer service, reported the *Tampa Bay Times*. Outside the urban part of the county, developers are limited to one home on five acres of land, but they can increase that density by a factor of 10 if they provide connections to the county's centralized water and sewer service.

This policy is encouraging sprawl with clusters of homes on small lots, Kemp said, because developers need density to offset the cost of water and wastewater infrastructure. Her response drew mixed reactions from other commissioners and from environment advocates who worried about pollution from additional septic tanks.

Massachusetts

A recent lawsuit asks a court to suspend permits for conventional septic systems in two towns on Cape Cod until the towns develop a plan to stop nitrogen pollution. The Conservation Law Foundation named the towns of Mashpee and Barnstable, and the state Department of Environmental Protection, in the suit, news outlets reported.

For years, the towns and state have known that nitrogen pollution from septic systems is fouling waterways, the foundation argues in its suit. By continuing to approve permits during this time, the towns and state have allowed pollution to continue and thus have violated state law, the suit claims.

Instead of conventional septic systems, the foundation wants the towns and state to require advanced treatment units when onsite systems are installed or when properties are transferred.

New York

Warren County, on the southern and western shores of Lake George, is taking applications for onsite system improvement grants. Property owners may receive grants for up to 50% of the cost of repairing or replacing septic systems, up to a maximum of \$10,000.

Projects dating to April 2, when the county was included in a statewide program, may be eligible for grant money, reported the *Post-Star* of Glens Falls.

In other action, the county board of supervisors formed a special committee to study the regulation of septic systems. Committee recommendations will be presented to the board for possible adoption.

A Suffolk County law requiring nitrogen-removing onsite systems took effect recently. The law requires advanced treatment for most new homes and commercial properties.

For several years the county and its municipalities have been debating and passing laws requiring ATUs in order to reduce nitrogen pollution along the county's Atlantic Ocean shore. Suffolk County occupies the eastern tip of Long Island and includes wealthy communities such as the Hamptons. Estimates say the county has more than 300,000 cesspools installed decades ago to treat home wastewater.

A recent letter from the Long Island Builders Institute, a trade association, asked county officials to delay the start of the law, reported *Newsday*. The association said the new rule, combined with higher prices for construction supplies, will raise the cost of a new home by \$60,000 to \$90,000. A spokeswoman for County Executive Steve Bellone said his administration was working with county legislators to address the concerns.

Maryland

Charles County, immediately south of the Washington, D.C., metro area, is changing its pumpout reimbursement program to pay a flat \$100 per approved application. The change took effect recently, according to the county. The lowered rate will allow the county to meet an increasing demand for the service.

Georgia

There is still money to help residents of the Salacoa Creek watershed with repairs of their septic systems. The watershed covers parts of Gordon, Bartow, Pickens and Cherokee counties. Money comes from a state grant administered by the nonprofit Limestone Valley Resource Conservation and Development Council, reported the *Calhoun Times*.

Virginia

Residents of the Goldmine Creek watershed may be eligible for money to help pump out septic tanks or repair or replace failing systems. Reimbursements of 50% to 80% are available from the Thomas Jefferson Soil and Water Conservation District, which is administering a federal grant passed through the state. The total grant is \$62,000, and the district will take applications until the money is gone, reported *The Central Virginian*.

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STATES SNAPSHOT

Tough Jobs, Rewarding Wastewater Work in Northeast Alabama

Chris Gulley grew up in the onsite industry and is now heavily involved in Alabama Onsite Wastewater Association training and charitable activities

In States Snapshot, we talk to a member of a state, provincial or national trade association in the decentralized wastewater industry. This time we visit a member of the Alabama Onsite Wastewater Association.

Name and title or job description: Chris Gulley, president and chief executive officer

Business name and location: Gulley Septic Services and Gulley Construction, Stevenson, Alabama

Services we offer: Septic pumping, installation and inspection; site prep, general excavation and hauling. I hold every license offered in Alabama and Tennessee. I'm also a distributor of

Infiltrator, Liberty and Myers pumps products.

Age: 47

Years in the industry: I've owned and operated this business for 21 years, but I grew up in the industry. When my daddy retired as a bridge builder, he did excavation work and installed septic tanks, so I did that as a kid. Then I took a break, went into the military and then worked as director of safety for a trucking company. I came home two years after my father passed away in 1998 and had to start the business up from scratch.

Association involvement: I've been in the Alabama Onsite Wastewater Association for 15 years. I'm the District 2 representative and have been on the board of directors for three years. And I'm the founder and chairman of the association's Helping Hands Across Alabama program that puts in free septic systems for needy people. We generally do at least five per year. We give the participating contractors continuing education credits for the year. I'm also the chairman of the Alabama Onsite Wastewater License Board.

Benefits of belonging to the association: Networking and education are the two big ones.

Chris Gulley

I'm one of the people doing some of the initial training and testing. I've hosted some portions of continuing education classes at my facility.

Biggest issue facing your association right now: Legislation overreach is the biggest thing. They just passed legislation to take away anything over 15,000 gallons a day out of the Board's scope and give it to the general contractors.

Our crew includes: Jana Butler and Miranda Weaver work in the office. In the field are Brandon Hubbard, operator; Shambo Thompson, foreman, operator and installer; Melvin Smith, operator and truck driver; Josh Lusk, operator and truck driver; Jerry Houser, operator and installer; Larry Humphrey, foreman, operator and installer; Rodney McCrary, operator; Drake Smith, laborer and assistant installer; Mike Bias, vacuum truck operator; Jamie Huckaby, laborer; and Josh Brooks, part-time truck

driver. My 15-year-old son, C.J. Gulley, works with me when he is not in school.

Typical day on the job: I come into the office and get everything lined up and get the guys going for the day. I do estimates and diagnose problems. My forte is our line clearing and jetting, so I do a lot of that. I help the septic guys fill orders. I do the pump sizing for contractors. I mentor several new installers that went through training with me, and I spend a lot of time on the phone with them or go out to their jobs and help them problem-solve and teach them how to do new things. Some guys call me almost every day with questions. I try to do a lot in education and helping other contractors.

The job I'll never forget: We were doing a clearing job and septic install in Langston on the water. There was a little old lady in a trailer next door and she came out with a butcher knife and chased the bulldozer around, trying to cut the steel tracks because she said she couldn't stand the sound. The police came and took her away. She had some kind of mental illness. They brought her back that afternoon. The next day when we fired the dozer up, it went down. She had stuffed a plastic bag in the hydraulic tank and



C.J. Gulley digs for a pipe in high groundwater.

pressure pipe systems up there. It was such a steep grade the excavator would slide down the hill. We took the John Deere skid-steer and chains and held the excavator in place while we dug across. And we couldn't use the skid-steer to put the gravel in the trenches so we had to dump the gravel and then take shovels and fill the trenches by hand.

Oops, I wish I could take this one back: A biodiesel plant closed with 20,000 gallons of grease to dispose of. They had me come in and build Arizona Department of Environmental Management-approved cells to a holding pond to put the grease in. We had it engineered, built the pond, put the grease in and hauled in wood chips to cover it. We had to keep it stirred and monitored for two years. It was supposed to turn into topsoil. Then the company went bankrupt and never paid us.

The craziest question I've been asked by a customer: We opened up a tank once and found a full-sized basketball in there. The customer wanted to know how it got in there. I have no idea. It had to go through a drain.

If I could change one industry regulation, it would be: In Alabama we have a state pumper license, but you also have to permit each vacuum truck in each county you pump in. I would change that to being statewide, like it is in Tennessee.

Best piece of small business advice I've heard: This came from my daddy — do something in life that nobody else wants to do and you'll always be successful.

If I wasn't working in the wastewater industry, I would: Be in education. I'd teach for the onsite wastewater industry. I just bought a building and I'm going to build an education center.

Crystal ball time – This is my outlook for the wastewater industry: I hope that we will be utilizing new technologies to do more innovative systems that are cleaner, for a greener environment. And we need to focus on advanced training for the onsite providers to professionalize the industry more. **P**

- Compiled by Betty Dageforde

it ruined \$15,000 worth of hydraulic pumps on a brand new dozer.

My favorite piece of equipment: I have a John Deere 244J articulated wheel loader. We can put forks on it, a bucket, an auger, a Harley rake. I use it to feed dirt through my dirt screener. It's the most universal machine I have. We use it every day around the yard and we take it to jobs.

Most challenging site I've worked on: We did some work for a mountaintop development in Jasper, Tennessee. It was full of rock and steep terrain, and there were some very tight soils so we had to do some lowALL MAJOR BRANDS IN STOCK AND READY TO BUILD

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SEPTIC SYSTEM ANSWER MAN



Jim Anderson, Ph.D. Contributor

Jim Anderson, Ph.D., is an emeritus professor at the University of Minnesota Department of Soil, Water and Climate. He works with the National Association of Wastewater Technicians and is a recipient of the pumping industry's Ralph Macchio Lifetime Achievement Award. Send Anderson questions about septic system maintenance and operation by email to editor@pumper.com.

Pay Attention to These Drop Box Details

Effective sequential distribution relies on careful planning and execution of pipe layout

By Jim Anderson, Ph.D.

ollowing a column about sequential distribution a few months ago, I have received some comments and questions about installation and operation of drop boxes for effluent distribution to sewage treatment trenches. I thought it would be a good idea to focus specifically on the boxes themselves and reiterate their use in sequential distribution at the same time.

A drop box has an inlet for the supply line pipe from the septic tank or previous trench, two potential outlets at the bottom of the box which connect to the supply pipe to the trench and an outlet that will connect to the next lower trench in sequence. Inside the box it is important to have a minimum 1-inch drop between the inlet and outlet. This ensures the effluent drops to the bottom of the box and move out of the pipes connected to the trench. The boxes should be installed so the invert of the outlet is at the elevation of the top of the trench it is supplying.

Some contractors and designers have suggested drop boxes be installed with the outlet invert an inch or two above the top of the trench elevation to provide a little head to help push effluent from the trench into the soil. It would give a little more infiltration; whether this is worthwhile depends on the designer's preference and perceived benefits. An advantage of drop box distribution is that each trench operates independently.

SOIL DETERMINES DISTRIBUTION RATE

The trenches are not directly connected so there is no hydraulic head from trench to trench. Effluent does not move more quickly into or through succeeding trenches because they are at lower elevations. This means each trench will accept effluent at the amount and rate determined by the soil. This is what allows sequential distribution to have trenches of different lengths. The soil determines what each trench will accept, and what it does not flows on to the next trench or trenches in sequence.

This means that with two trenches of equal length, the one with less permeable soil will accept less effluent and the one with more permeable soil will accept more. If because of system orientation one trench has more evapotranspiration in the summer, it will automatically accept more effluent than one of similar soils in the shade. Since they operate independently, trenches can be "turned on and off" based on their performance. It can be part of a regular management plan where differences are detected. It also allows an easy rotation between trenches over time if desired. > Drop boxes and the piping must be watertight. This obviously prevents leaks, but of equal importance it prevents root intrusion.

During installation, drop boxes must be properly bedded to remain stable during backfill and over time. Proper bedding can be achieved with a thin layer of washed rock on a level foundation or by compacting suitable native soil. The bottom line is the box needs to remain where it is intended over the life of the system. To achieve the distribution described above, the box can't shift or settle. If it does, effluent may not be distributed properly.

Similarly, piping into and out of the box must be properly bedded to avoid settling and movement. Both inlet and outlet supply pipes from other parts of the system should have at least a 1% slope. In typical installations where the trenches are placed 8-10 feet apart, this is a 1-inch drop. This is to make sure the pipes are empty between water-use events to avoid problems with freezing. Properly bedding piping in the vicinity of the boxes will probably require some hand-work to avoid damaging either the pipe or the box.

Drop boxes and the piping must be watertight. This obviously prevents leaks, but of equal importance it prevents root intrusion. Drop boxes are constructed of concrete or poly materials. Both types come standard with pipe-penetration seals. Some seals accommodate pipes of different diameters. It is important to cut these carefully and according to the manufacturer's recommendation so the box remains watertight.

DESIGN FLEXIBILITY

Where a pump delivers effluent to the first drop box in sequence, the pump discharge rate should be a minimum of 10 times greater than the water supply rate and lower than the rate effluent will leave the box into the trenches. In general, this means a flow rate between 10 and 45 gallons per minute. Flow into the box should be directed either to the side of the box without an outlet or against a deflection wall, baffle or other energy dissipater.



Upon completion of system backfill, the drop box should be covered with a minimum of six inches of soil and have an inspection port installed providing easy access to determine water levels in the box and trenches.

Use of drop boxes provides flexibility. If necessary due to increased flows, additional trenches are easily added if soil and site conditions allow. The system can be constructed on steeper slopes than other distribution methods. This flexibility allows systems to be installed in the best soils on the lot and at an ideal distance from other lot improvements or significant trees or other features the homeowner wants to maintain. Easy access allows quick inspection and the opportunity to manage individual trenches over time through periodic resting.



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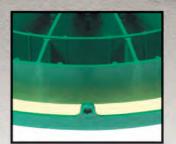
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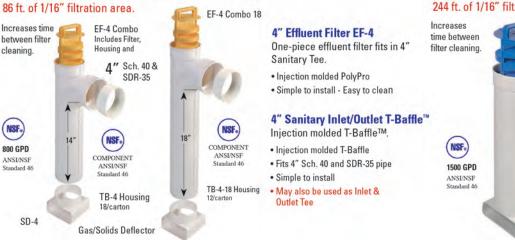


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California California Onsite Wastewater Association www.cowa.org; 530-513-6658

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Georgia Onsite Wastewater Association www.georgiaonsitewastewater.com 706-407-2552

Georgia F.O.G. Alliance www.georgiafog.com

Idaho

Onsite Wastewater Association of Idaho www.owaidaho.org; 208-664-2133 Illinois Onsite Wastewater Professionals of Illinois www.owpi.org

Indiana Indiana Onsite Waste Water Professionals Association www.iowpa.org; 317-965-1859

lowa lowa Onsite Waste Water Association www.iowwa.com; 515-225-1051

Kansas Small Flows Association www.ksfa.org; 913-594-1472

Kentucky Onsite Wastewater Association www.kentuckyonsite.org 855-818-5692

Maine Association of Site Evaluators www.mainese.com

Maine Association of Professional Soil Scientists www.mapss.org

Maryland

Maryland Onsite Wastewater Professionals Association www.mowpa.org; 443-570-2029

Michigan

Michigan Onsite Wastewater Recycling Association www.mowra.org

Michigan Septic Tank Association www.msta.biz; 989-808-8648

Minnesota

Minnesota Onsite Wastewater Association www.mowa-mn.com 888-810-4178

Mississippi

Mississippi Pumpers Association www.mspumpersassociation.com 601-249-2066

Missouri Missouri Smallflows Organization www.mosmallflows.org 417-631-4027

Nebraska Nebraska On-site Waste Water Association www.nowwa.org; 402-476-0162

New England Yankee Onsite Wastewater

Association (Massachusetts, Connecticut, Maine, New Hampshire, Rhode Island and Vermont) www.yankeeonsite.org; 781-939-5710

New Hampshire

New Hampshire Association of Septage Haulers www.nhash.com; 603-831-8670

Granite State Onsite Wastewater Association www.gsdia.org; 603-228-1231

New Mexico Professional Onsite Wastewater Reuse Association of New Mexico www.powranm.org; 505-989-7676

New York Long Island Liquid Waste Association, Inc. www.lilwa.org; 631-585-0448

North Carolina North Carolina Septic Tank Association www.ncsta.net; 336-416-3564

Ohio Ohio Onsite Wastewater Association www.ohioonsite.org; 740-828-3000

Oregon Oregon Onsite Wastewater Association www.o2wa.org; 541-389-6692

Pennsylvania

Pennsylvania Association of Sewage Enforcement Officers www.pa-seo.org; 717-761-8648

Pennsylvania Onsite Wastewater Recycling Association www.powra.org

Pennsylvania Septage Management Association www.psma.net; 717-763-7762

Tennessee Tennessee Onsite Wastewater Association www.tnonsite.org.

Texas Texas On-Site Wastewater Association www.txowa.org; 409-718-0645

Education 4 Onsite Wastewater Management www.e4owm.com; 713-774-6694

Virginia Virginia Onsite Wastewater Recycling Association www.vowra.org; 540-377-9830

Washington On-Site Sewage Association www.wossa.org; 253-770-6594

Wisconsin Wisconsin Onsite Water Recycling Association www.wowra.com; 888-782-6815

Wisconsin Liquid Waste Carriers Association www.wlwca.com; 888-782-6815

NATIONAL

Water Environment Federation www.wef.org; 800-666-0206

National Onsite Wastewater Recycling Association www.nowra.org; 978-496-1800

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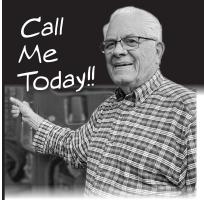
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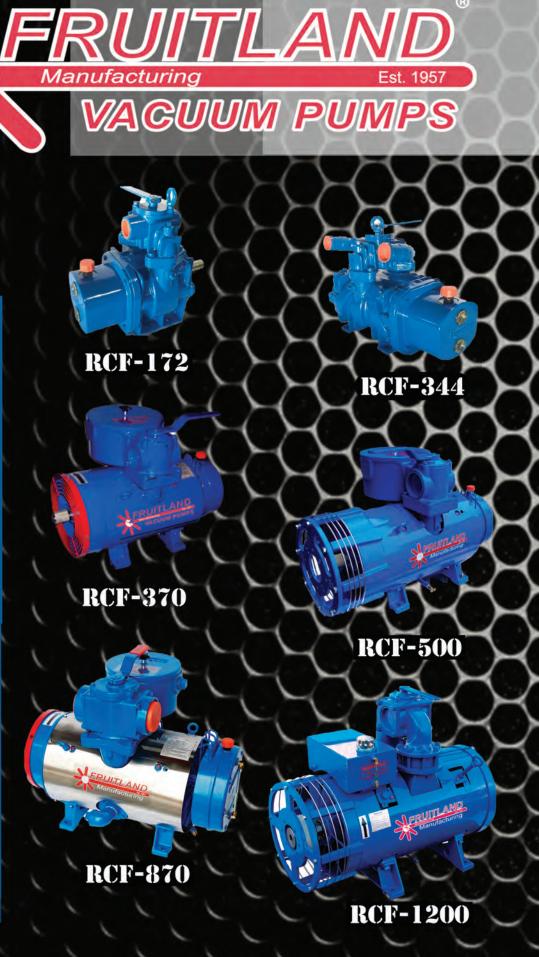
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Carriere, Mississippi

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hannon and Zack Atkisson added a Radar Blue 2015 Kenworth T880 built out by Amthor International with a 5,000-gallon aluminum tank and a 510 cfm Jurop pump (Chandler). The truck is powered by a PACCAR 585 hp engine tied to an Eaton Fuller 18-speed transmission. Exterior features include aluminum wheels, stainless steel hose trays, chrome horns and stacks, dual rear aluminum toolboxes, heavy-duty rear pipe bumper, SeeLevel gauge, three sight glasses, dual top-side and rear manways, 4-inch inlet and outlet with heated collars, and a drop tag axle. Interior features include leather, air-ride seats and cab, heated and cooled seats. Graphics were provided by Mike the Knife, Shannon and Zack Atkisson are the drivers and the truck is used mainly for residential septic pumping and transport of portable sanitation waste to a treatment plant.

BM

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Portable Sanitation

By Craig Mandli

DECALS/MAGNETS/LABELS



Allied Graphics decals

Decals from **Allied Graphics** are designed to stand up to tough environments. Their adhesive is designed exclusively for the portable restroom industry to stick and stay on units. The long-life vinyl decals use ultraviolet inks to look good for years,

according to the maker. The decals can also be applied to sinks and trailers. **763-428-8365; www.allied-graphics.com**

Roeda decals

Roeda decals utilize 4 mil permanent adhesive vinyl and UV fade-resistant inks for many applications such as portable restrooms, restroom trailers, hand sanitizer stands and outdoor sinks. They come in a wide variety of stock UV inks, but can also be printed with any custom Pantone match. Decals can be cut to any size or shape. A UV



clearcoat or lamination adds extra protection against the elements. A wide variety of options and adhesives are available using existing logos or having new designs made. **800-829-3021; www.roeda.com**

GRAFFITI REMOVAL



PolyJohn PRO's Choice Liquid Graffiti Remover

PRO's Choice Liquid Graffiti Remover from **PolyJohn** is formulated to remove paints, inks, crayons, lipstick and other marks from portable sanitation equipment. It may be used on most surfaces, including brick, glass, ceramic tile, porcelain, marble, ceramics, Formica, terrazzo, enamels, brass, aluminum, steel, chrome, vinyl, painted and many other surfaces. The product is sprayed on the surface and wiped off. **800-292-1305; www.polyiohn.com**

ODOR CONTROL

Century Chemical Toi-De-Fresh

Century Chemical's Toi-De-Fresh line of portable sanitation products has been formulated and tested to be powerful and easy to use, according to the maker. It is available in concentrated and premixed formulations. These odor-neutralizing liquid deodorants are available in formaldehyde and newly reformulated nonformaldehyde blends. They are available in a variety of fragrances including apple cinnamon, bubblegum, cherry, fresh & clean, lavender, orange and mulberry. They are packaged in a variety of ways to meet the needs of all portable restroom operations. **800-348-3505;** www.centurychemical.com





J&J Portable Sanitation Products Truex Liquid Power

Truex Liquid Power from **J&J Portable Sanitation Products** provides long-lasting odor control, masking fragrance and deep blue color, according to the maker. The advanced, time-released formula will break down paper and waste to reduce mounding. The biodegradable, nonformaldehyde deodorizer is available in multiple fragrances and strengths. **800-345-3303; www.jjchem.com**

LunarGlo LunarVent

LunarVent solar ventilation fans from **LunarGlo** utilize the same high-efficiency solar cells used in LunarGlo solar lighting units. The LunarVent's proprietary ventilation fan can move air at more than 40 cfm during daylight hours, providing a complete restroom air exchange in less than two minutes on average.



When mounted to a standard 4-inch vent stack and used in conjunction with scented wafers, the fan rapidly removes unpleasant odors, creating a safer, more hygienic atmosphere in portable restrooms, according to the maker. **574-294-2624; www.lunarglo.com**



Safe-T-Fresh Super Tubes

Super Tubes from **Safe-T-Fresh** are no-drip, portioncontrol deodorizer bottles. The deodorizing technology utilizes a built-in dosing scale to deliver concentrated liquid tank deodorizer accurately and without wasted product. Flip the cap to the up position, point the bottle into the holding tank or bucket and squeeze. **800-883-1123; www.satelliteindustries.com**



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Surco Portable Sanitation Products Fresh Straps

Fresh Straps air fresheners from SurcoPortableSanitationProductsarescentedpolymerbeltedmaterialthatwraps around the vent stack and cinches



like a zip tie to discourage theft. They are tinted with a gray dye to provide camouflage on most vent stacks. They provide fragrance to eliminate odors for several months during the summer. They are waterproof, are available in three fragrances and come with 72 individually wrapped straps per case. **412-789-8683; www.surco.com**



Walex Bio-Pak

Walex's Bio-Pak is a natural drop-in deodorizer designed to eliminate odors using natural enzymes. The product can be used to eliminate foul odors and reduce mounding in restroom trailer and portable restroom holding tanks. The packets are designed to be mess-free and dissolve quickly when placed into liquid. Each bag comes with 50 sachets pre-portioned to provide about one week

of odor control depending on the usage and climate. It is biodegradable, nonstaining, biocide-free, formaldehyde-free and California-compliant. The formula is able to break down paper, eliminating the need for special toilet papers. It digests built-up waste on tank walls and sensors that are a common source of odors in portable restrooms even after pumping or dumping the tank, according to the maker. **800-338-3155; www.walex.com**

PORTABLE RESTROOMS

Sansom Industries Zenith

The **Zenith** portable restroom from **Sansom Industries** has an 80-gallon holding tank with deep sump, blow-molded construction, a roomy interior with ample headroom, smooth interior surfaces for easy cleaning, stainless steel fasteners, a three-roll paper holder and attractive aesthetics, according to the manufacturer. Many custom options are available. **844-972-6766; www.sansomindustries.com**



T blustar RapidLoo PRO

The **RapidLoo PRO** from **T blustar** can be assembled in less than three minutes without tools and may be transported and stored in a four-unit package that takes the space of one assembled restroom. By reassembling the four-pack, the three units packed inside are protected from ultraviolet light. It includes a double door spring, an easy-slide handle for closing the door, three grab handles on each panel, extended skids in the base with anchoring locations and a SkyScraper Kit for lifting. Available

accessories include a solar-powered light, recirculating flush, freshwater flush and an internal hand-wash sink. **404-482-0736; www.tblustar.com**

T.S.F. Tuff Jon III

The **Tuff Jon III** from **T.S.F.** has molded wall vents, a sky heater, lifting brackets and a 16-gallon handwash station with foot-pedal pump. Designed for easy cleaning, the one-piece polyethylene unit is available in nine colors and has a 70-gallon holding tank. Options include towel holder and soap dispenser. **800-843-9286; www.tuff-jon.com**



PORTABLE RESTROOM MOVER



Deal Assoc. Super Mongo Mover

The **Super Mongo Mover** from **Deal Assoc.** is an industrial hand truck designed to move standard and handicapped portable restrooms. It has two axles, which allow it to balance on its own when tipped back. Once tipped back, the restroom can be easily pushed or pulled and provides

convenient access for roof cleaning. It is ergonomically designed so smaller individuals can easily tip back and move restrooms. It has a steel and aluminum frame, and only aluminum touches the body of the restroom to prevent rust-staining the restroom. The unit is available with tires and inner tubes or never-go-flat solid foam tires. It is available with four, six or eight wheels. **866-599-3325; www.dealassoc.com**

PORTABLE SINK

Armal Wave hand wash

The **Wave** hand-wash unit from **Armal** has a slim profile, recessed foot pump and a keyed tamper-proof freshwater cap. The compact unit is easily installed inside portable restrooms and has a 7.5-gallon freshwater capacity. It is available in gray. **866-873-7796; www.armal.biz**

RESTROOM/SHOWER TRAILERS



A Restroom Trailer Company (ART Co.) 1203-W-W

The **1203-W-W** restroom trailer from **A Restroom Trailer Company (ART Co.)** is designed for fast and easy setup with a sleek, streamlined appearance. The 12- by 8-foot three-station unit is equipped with folddown steps and pipe-mount leveling jacks

for easy setup and leveling. This unit is available in seven interior finishes and exterior color combinations to match existing fleet colors. It includes a 460-gallon waste tank, 105-gallon freshwater tank, a heavy-duty steel frame, integral trailer skirting, a 2 5/16-inch trailer hitch, heavy-duty tongue jack, custom cabinetry and countertops, LED lighting and ducted heat and air conditioning. Upgrade options include a stereo system, winterization packages and hot water heater. **269-435-4278; www.arestroomtrailer.com**



PRODUCT FOCUS

Comforts of Home Services ADA line

The **ADA-accessible line** of restroom, shower and combination trailers from **Comforts of Home Services** is in full compliance with federal guidelines for the interior of the trailer. Access options include a standalone,



commercial aluminum ramp system. The trailer is lowered using electric, one-button execution for 20-foot and smaller models. Trailers longer than 20 feet have an ADA lowering module with attached aluminum ramp. The hydraulic lowering system is designed for customers renting the trailer or moving the trailer numerous times at the same venue. It takes less than 15 minutes to lower the ADA module and then lower the aluminum ramp. **630-906-8002; www.cohsi.com**



DRE Custom Trailers four-station trailer

DRE Custom Trailers offers a 12-foot, fourstation restroom trailer with steel frame construction and a smooth-side aluminum exterior skin. It has a 7,000-pound suspension and aluminum wheels, with

a one-piece fiberglass roof, adjustable-height hitch and a 110/12-volt converter system. Its control panel controls the power unit, radio, lights, water pumps and AC. It is designed for very low floor height, with one-step entry, LED lights throughout, power vents, a backup water pump and easy access to the mechanical room. It comes with a 275-gallon waste tank and 150-gallon freshwater tank. Options include a cold-weather package and interior murals. **704-633-6098; www.drecustomtrailers.com**

JAG Mobile Solutions Smart Shower

The **Smart Shower** from **JAG Mobile Solutions** is a compact eight-stall shower trailer. A 9,900-pound GVWR provides mobilization safety. A Class A commercial driver's license is often not



required to transport the unit, depending on local regulations. A compact profile compared to some traditional trailers allows more units to be placed in a tighter area when serving special events or responding to emergencies. **800-815-2557; www.jagmobilesolutions.com**



Lang Specialty Trailers shower trailers

In light of the recent pandemic, shower and restroom trailers from **Lang Specialty Trailers** have available private cabins to protect users from contagious disease transmission. They

are built on a steel frame, with composite interior walls, exterior walls, subfloors and ceilings for durability and easy cleaning. All trailers come equipped with on-demand hot water. Trailer designs and floorplans work

well for special events, disaster relief, oil field work, coal mines, forest fires, military and beach access, according to the maker. **724-972-6590;** www.langrestroomtrailers.com

NuConcepts-Very Impressive Portables Majestic

The **Majestic** solar-powered and self-contained restroom trailer from **NuConcepts-VeryImpressivePortables**



is available in two- or four-unit configurations. Common sealed rotocast holding tanks help make servicing easy. Using high-grade, computer numerical control-cut fiberglass panels and wood-free-floor construction, the luxury restroom trailer is built for ease of maintenance and durability, according to the maker. It has arched doorways, curved countertops, flushing porcelain toilets, brushed aluminum ceilings, recessed LED ceiling lighting, beveled glass mirror and plank flooring in each spacious private restroom. **800-334-1065; www.nuconcepts.com**



Rich Specialty Trailers Neptune Anti-Virus

The **Neptune Anti-Virus** restroom trailer from **Rich Specialty Trailers** is built with permanent interior walls that kill microbes known to carry viruses. The material is imported from Europe, where it was tested and used in medical applications and proven to be effective at killing viruses,

including COVID-19, according to the maker. The anti-microbial forms a colorless and odorless polymer that bonds to treated interior surfaces, forming a protective barrier that kills viruses on contact. The trailer is built using composite materials on the walls, ceiling and floor, making the trailer water-resistant for easier maintenance and cleaning. Male and female restrooms come standard, along with three hand-wash sinks on the exterior rear of the trailer, allowing them to be used without entering the restrooms. The sinks use self-closing faucets to save water, and dividers between sinks can also be ordered providing another barrier to reduce the risk of spreading infection. **260-593-2279; www.richrestrooms.com**

SERVICE VEHICLES

Crescent Tank vacuum tank

The **Crescent Tank** vacuum tank is completely flat inside



and out. It can carry up to 10 portable restrooms, and the weight capacity is the same as a flatbed truck. It has no baffles, allowing it to be emptied completely to avoid internal corrosion. With the included pump at specified cubic feet per minute, unnecessary structural fatigue is eliminated. It is fabricated from 1/4-inch steel for structural strength. Its workstation is designed for the portable restroom industry. The liftgate rail width allows units to fit, and multiple liftgate decks and rail options are available. Freshwater is held inside the external 1/2-inch-thick poly tank. It can be installed on any chassis within the specifications required for each model based on axle ratings and maximum load capacity. **585-657-4104;** www.crescenttank.com



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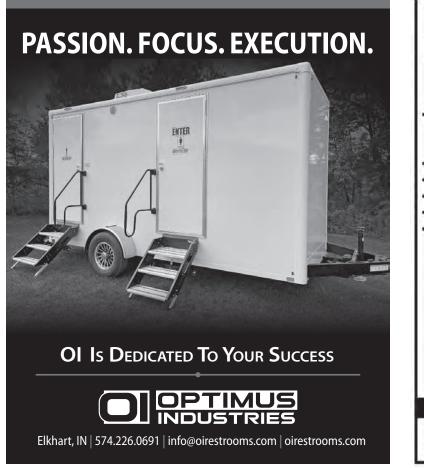




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KeeVac Industries KV999

The **KV999** from **KeeVac Industries** carries a 999-gallon portable restroom vacuum tank for operators who want to stay under the U.S. Department of Transportation tanker endorsement

requirement. It is available in steel, stainless steel and aluminum, with singleor dual-side service, holds 699 gallons of waste and 300 gallons of freshwater, and includes a two-unit fold-down restroom carrier with trailer hitch. The tank can be mounted on a variety of chassis and with a variety of pumps. Each unit also comes with an upgraded DC-10 washdown pump and hose reel from Hannay Reels. Exterior controls and dual cabinets are designed for operator safety and convenience. An arctic package and safety lighting are available. **866-789-9440; www.keevac.com**

Pik Rite Flatbed Restroom Hauler

The **Flatbed Restroom Hauler** from **Pik Rite** has a 650-gallon tank, flatbed and liftgate. The tank has a 400-gallon waste compartment and internal 250-gallon freshwater compartment



for even weight distribution. The truck includes a National Vacuum Equipment 304 vacuum pump, dual 2-inch fill hoses, 20-gpm washdown system, dual-spring return freshwater hose reels and dual 2-inch bucket fills. A 20-inch top manway, 5-inch sight eyes and clear-hose sight tube are included. The truck is equipped with a 98-by-102-inch aluminum flatbed and Thieman TVL liftgate. Two diamond plate toolboxes are mounted on the passenger side. The truck has an LED running light kit with a durable, fully molded wiring harness. **800-326-9763; www.pikrite.com**



Robinson Vacuum Tanks PR1200A

The **PR1200A** truck from **Robinson Vacuum Tanks** carries a 900-gallon waste/300-gallon freshwater aluminum portable restroom service tank. This model is set up standard with dual-side service including

toolbox, suction hose and bucket fill. The unit comes with a bumper capable of towing a trailer, and it has a folding platform to haul two portable restrooms. The range of chassis options includes choice of the chassis manufacturer, two-wheel or four-wheel drive, and gas or diesel. There are also multiple options for vacuum and water pumps. **814-933-0927;** www.robinsontanks.com

SLIDE-IN UNITS

FMI Truck Sales & Service WorkMate

The WorkMate three-compartment slide-in unit from FMI Truck Sales & Service is designed to be easy to work with and fits in the back of a 1-ton pickup

truck. It also works across a flatbed truck to operate as a pickup and delivery or special event truck. It has a 325-gallon waste compartment and twin 75-gallon poly water tanks that can be isolated for a threecompartment system or flow together for a two-compartment system. Standard



options include a primary and secondary shut-off, 12-volt freshwater delivery, an oil-catch muffler and easy-drain manifold system. It comes with a wand, bucket, ergonomic workstation, hoses and straps. Options include a supply storage box on the passenger side and tool storage on the driver's side. **800-927-8750; www.fmitrucks.com**



Imperial Industries Self-Contained Slide-In Unit

The versatile **Self-Contained Slide-In Unit** from **Imperial Industries** allows for the equalized weight distribution of water and waste. It is frequently used for portable restroom service, grease trap service, oil spill cleanup and other applications for

specialized industries. Optional freshwater compartments or waste-only units are available with a choice of vacuum pump and engine package. It is available in steel, aluminum or stainless steel, and stock capacities of 300, 450, 550 and 650 gallons. **715-348-8751; www.imperialind.com**

TankTec slide-in tank

Slide-in tanks from **TankTec** range from 100 to 995 gallons. The tanks are available in singlecompartment for grease trap and septic service or two-compartment for portable restroom service. **888-428-6422; www.tanktec.biz**



TRANSPORT TRAILERS



Ameri-Can Engineering Toter

Toter portable restroom transport trailers from **Ameri-Can Engineering** are available in lengths of 16 to 40 feet and carrying up to 20 restrooms. A drop bar enables transport of large units, such as ADA-compliant and

handicapped-accessible units. An easy-load design saves time, and trailers are made of steel for strength and years of dependable service, according to the manufacturer. **574-892-5151; www.ameri-can.com**

Liquid Waste Industries trailer

Custom-built portable restroom delivery trailers from **Liquid Waste Industries** carry six to 24 restrooms and come with or without sides. They are built with heavy-duty steel and come standard with torsion axles, electric



brakes, flush-mounted lights, and 10- or 13-inch wheels and tires. Custom upgrades include gates, leaf-spring axles, fold-down ramps, LED lights and choice of hitch. **877-445-5511; www.lwiinc.com**



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PRODUCT FOCUS



Johnny Mover Trailer Sales trailer

Portable restroom transport trailers from Johnny Mover Trailer Sales have skidlocking, using an iron bar with a chain-binding system to secure multiple units. Models are available to handle six to 20 restrooms, and

all feature brakes, paint options, lighting, leaf-spring suspension, front deflectors to protect units from road spray and debris, and optional powdercoating and chrome wheels. 800-498-3000; www.cesspoolcleaners.com

McKee Technologies -**Explorer** Trailers **Transporter**



has easy-to-adjust carrier slats that box in any size restroom skid. Multiplesize skids can be configured securely in the same load, providing safe, flexible transportation for many styles of portable restrooms. Models range from 8 to 48 feet, accommodating up to 24 units. All include fully independent suspension axles designed to eliminate side-to-side shock transfer. An optional front wind deflector protects units from road spray, stones and wind loading. Hot-dip galvanizing is available for corrosion protection. 866-457-5425; www.explorertrailers.com

CASE STUDY



PRO appreciates value of his service truck

Problem: Chase Johnson, owner of Executive Sanitation in Kensington, Minnesota, suffered a major business loss in 2020 when his facility burned down. Lost equipment included a 2015 PortaLogix service truck. "I used what I could, which was a slide in tank with a two-unit carrier setup, and it didn't take long to notice the efficiencies and cost savings that I was missing," Johnson says. "Going to the same areas twice in one week, once for service and the second for pumping and disposal, was costing me more in labor and fuel than ever."

Solution: PortaLogix provided Johnson with a 2020 Ford 4x4 truck "Having the capabilities to bang it all out at once by hauling up to six units and still having 800 gallons of waste and 350 gallons of water in the flatbed was crucial to running an effective portable restroom company," he says.

Result: Johnson estimates that he is at least twice as profitable when using the truck. 585-484-7009; www.portalogix.com





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By Craig Mandli

BUSINESS SOFTWARE



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DPL Telematics AssetCommand Base

AssetCommand Base from DPL Telematics is the complete tool for companies to increase driver safety and productivity while decreasing the costs and risk of vehicle accidents and theft. It empowers managers to remotely shut down

their machines, wirelessly locate them anytime via GPS, collect odometer/runtime readings, track service intervals and receive real-time alerts for speeding or potentially dangerous driving. Driver ID options include iButton or RFID badges to restrict access to authorized drivers and correctly log each driver's activity. Users can also receive alerts for loss of power, boundary or curfew violations to curb unauthorized use. It is palm sized, has no external antenna and contains an internal backup battery to continue operating the unit if disconnected. To provide flexibility for seasonal usage, the device is billed on a month-to-month agreement, allowing customers to deactivate and reactivate anytime without penalty. **800-897-8093; www.dpltel.com**

Ritam Technologies Summit Route Management

Summit Route Management from Ritam Technologies provides worldwide, singleclick route optimizing with companion iOS and Android apps to increase productivity and efficiency. Start small and grow by adding billing, customer accounting and reporting in the comprehensive Summit Rental System. Efficient routing improves



customer service and profitability, with the program providing cost metrics to measure performance, route progress monitoring (on maps), delivery/ pickup routing separately or blended with service routes, proof of service, missed service follow-up, software workflow to improve accuracy, efficient billing, prorations for damage waivers, delivery charges, fuel charges and more. Optional customer access includes online payments. **800-662-8471;** www.ritam.com





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Bio-Tab[®] is a highly concentrated tablet of bacteria (both aerobic and anaerobic) and enzymes that acts as a biological activator for septic tanks. In short, **Bio-Tab**[®] helps septic systems work like they were intended.

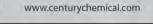
Unlike most competitor's dusty powders or messy liquids, **Bio-Tab*** is in a tablet form. Easy to use and easy to store, **Bio-Tab*** is highly concentrated (one jar contains a year's supply). It is a safe,

product that will not harm plumbing or septic systems.



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CASE **STUDY**



Program connects restroom users directly and privately with operators

Problem: A Texas PRO got a contract to providing portable restrooms for a golf event. There was no formal process to alert operators on site when restrooms need maintenance. The company had 200 units at the event site. With high number of units, it was difficult to catch problems quickly when they occurred. Traditionally, when the restroom needed maintenance or supplies, someone might alert the event staff. The information slowly made its way through the central support team and reached the operator after changing hands multiple times. As a result, the restrooms stayed dirty longer and the event management spent its support resources passing around the message to the operator.

Solution: AirVote QR smileys were posted inside the restroom units with the question "How clean is this restroom?" A single scan of the smiley registers a vote – happy, so-so, or sad. Anonymous comments go directly to the operator with the location of the restroom. Happy responses are linked to the company's social channels.

Result: The event management team gave outstanding feedback to the operator serving the event, as they received no problem reports about the restrooms. Meanwhile, the operator was receiving direct alerts from the users and was able to quickly clean dirty restrooms. **425-314-3334; www.air-vote.com**







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PRODUCT NEWS



CAPE COD BIOCHEMICAL LAUNCHES NEW BACTERIA PRODUCT

Cape Cod Biochemical created a new product, Jump Start, designed to accelerate bacterial growth immediately after a septic system or cesspool is pumped, according to Joyce Gresh, president and director of operations for the company.

"When you pump the tank, you pump everything out. The good and the bad," Gresh states. "Jump Start is a powerful probiotic formula that gives the septic tank what is needed to start with a healthy tank, with an ideal biome."

Cape Cod says the formula prevents clogging, sewage backups and odor drafts from septic tanks. It also reduces organic sludge, grease buildup and slime layers beneath drainfields, according to Gresh. "Jump Start contains a proprietary probiotic blend of bacteria that remediates various substrates including cellulose, proteins, starch, sugars fats oils and greases that are contained within a septic tank," Gresh says.

Jump Start is application-specific for use only directly after pumping. It is designed to be applied in septic tanks at a rate of 1 pound per 500 gallons of tank capacity. For cesspools, Cape Cod calls for 2 pounds of Jump Start per 500 gallons of tank capacity.

Cape Cod wanted to create a product specifically for post-pumping. "Oftentimes homeowners are using septic tank additives when the tank is already being filled in order to prevent issues. But after a tank has been pumped, the biome is disrupted. Healthy bacteria that formed, or was added to the tank, remediating the waste has now been removed," Gresh says. "Jump Start gives homeowners a head start by adding back that healthy probiotic bacteria to the tank, giving them a healthy biome to start with."

Cape Cod tested Jump Start on commonly found substances in septic systems like toilet paper and greases, and Gresh said the results were what the company was looking for. "It shows better degradation of these substrates in conjunction with a monthly maintenance product such as CCLS," Gresh says. **800-343-8007; www.capecodbiochemical.com**

FRANKLIN ELECTRIC NCX SERIES EXPLOSION-PROOF PUMPS

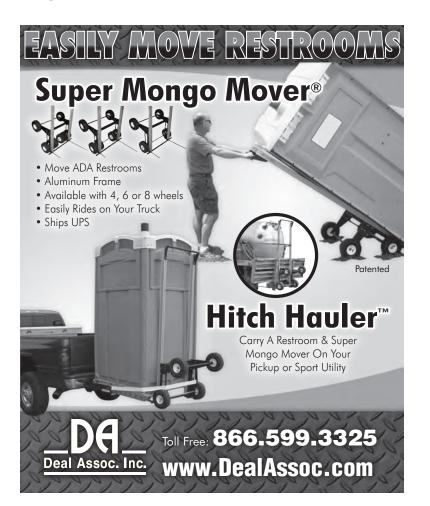
The new NCX Series of explosion-proof submersible nonclog pumps from FPS, a brand of Franklin Electric, are certified for use in Class 1, Division 1 and Group C and D hazardous location requirements for commercial or industrial application that requires an explosion-proof rating. The pumps are available in single- and threephase power options to accommodate flows up to 625 gpm. Features include a field-adjustable wear plate, factory-standard dual-silicon carbide



mechanical seals and chemical-resistant components. **866-271-2859;** www.franklinengineered.com

PETERBILT'S MEDIUM-DUTY FAMILY OF TRUCKS

Peterbilt's new medium-duty trucks are available with multiple hood and roof options for any application. They offer visibility, maneuverability and a spacious interior. The trucks also feature a 7-inch digital display plus the new PACCAR TX-8 automatic transmission and easy access to service points. Four models are available: the 535 for Class 5 pickup and delivery, lease and rent-al options; the 536 for Class 6 refrigeration van and pickup/delivery; the 537 for Class 7 big jobs like wrecker, tanker and utility applications; and the 548 a Class 8 workhorse for construction, crane service and utility. **940-591-4016; www.peterbilt.com**





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Upcoming Training & Events

Inspector Training

Septic System Design

NAWT Inspector by RETS November 12-13, 2021 Location: Arlington, TX La Quinta Inn & Suites Contact: Lauren Trujillo rets@rets-llc.com

Soils Workshop

UA Soil & Site Evaluation for Onsite Wastewater Systems October 20-22, 2021 Location: Maricopa, AZ Contact: Aaron Tevik - 520-621-3691 atevik@arizona.edu

Upcoming Events

2021 Mega-Conference October 17-20, 2021 San Marcos, Texas UA Introduction to Design of Onsite Wastewater Systems October 25, 2021 Location: Maricopa, AZ

Contact: Aaron Tevik - 520-621-3691 atevik@arizona.edu

UA Advanced Design of Onsite Wastewater Systems October 26, 2021

Location: Maricopa, AZ Contact: Aaron Tevik - 520-621-3691 atevik@arizona.edu

Operation and Maintenance Training

NAWT O&M 1 by CPOW November 8 & 9, 2021 Location: Virtual Online Course Contact: Lisa Nicoll cpow@cpow.net

NAWT O&M 2 by CPOW December 6 & 7, 2021

Location: Virtual Online Course Contact: Lisa Nicoll cpow@cpow.net

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INDUSTRY NEWS

Ameri-Can Engineering's Bird passes away

Ronald C. "Ron" Bird, founder of Ameri-Can Engineering Co., passed away Aug. 30, 2021. He was 89.

Bird and his wife, Gladys, founded the company in 1988 and were considered innovators for their designs of restroom and shower trailer systems. The Birds won the 2005 Andy Gump Lifetime Achievement Award from the Portable Sanitation Association International.



Ronald C. "Ron" Bird and his wife, Gladys.

"Ron loved the people of the industry and the trade shows," says Keegan Campbell, chief operating officer for Ameri-Can, based in Argos, Indiana. "The sight of Ameri-Can trailers set up in a trade show booth would bring Ron to tears of joy and pride. He instilled that pride into every team member of Ameri-Can Engineering past, present and future."

Bird is survived by children Kimberly Young, Sandi Korzen, David Bird, Steven Cook, David Harling, Thomas Harling, Patricia Lontz, Kathy Harling and Garry Harling; 26 grandchildren and 30 great-grandchildren. Preceding Bird in death were his wife, Gladys, and sons Robert Harling and Warren Harling.

Vacuum Truck Rentals opens 17th location

Vacuum Truck Rentals opened its 17th location in Roxana, Illinois. This location will serve customers in eastern Missouri, Illinois and the surrounding areas, and will be fully equipped to handle rentals, sales, service and parts needs. Eric Wilson will serve as branch manager and brings more than 25 years of experience to the job.

ADS partners with DHL Supply to expand footprint

DHL Supply Chain, headquartered in Westerville, Ohio, and Advanced Drainage Systems are expanding their existing strategic partnership. DHL will provide ADS its transport and logistics suite of services to execute warehousing, fleet and e-commerce solutions to enhance ADS production capabilities. ADS, based in Hilliard, Ohio, is expanding its distribution footprint during pandemic-sparked growth that has seen homeowners investing in DIY renovations and repairs, the largest uptick in building permits since 2006 and municipalities investing in infrastructure.

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Are you interested in selling your business? We are looking for businesses for sale within Canada and the United States with sales greater than \$3,000,000. If you've thought about selling or taking some chips off the table, send us an email at matt@ west88partners.com or give us a call at 403-630-6973. (P10)



27 years in business for sale. Retiring. Septic precast with 3 delivery trucks and 4 forms 1,000-gallon. 1 1500-gallon form. 1 300-gallon form. Misc. forms. Septic pumping business. 3 pump trucks. 2 mini diggers. 2 trailers and 2 trucks. 2500 diesel 4x4. 1.6 million in revenue last year. Cherokee Septic Inc. Murphy, NC. **\$650,000. Call** Shannon 828-361-3390. NC (P11)

40-year-old septic tank and grease trap cleaning business for sale in Illinois. 4,000+ customer list, 5 disposal sites and land application, 2 newer trucks (approx 70,000 miles). Heated shop and rental buildings included. Gross approx. \$600k, nets over \$200k. Priced at 4X S.D.E. email serious inquiries to illinoissepticbusinessforsale@gmail.com. IL (P11)

23-year established and reputable Central WA septic, drain, & portables company. 400 toilets, 4 potty trucks, 2-2,300 septic trucks, restroom trailer, backhoe, mini-ex, and much more. \$1.5M. 509-865-6001. WA (P10)



FOR SALE : Three generation, family owned business located near Portland, Oregon. Enhanced by combining excavation and septic services. Fully licensed to operate a full spectrum of services that include: Pumping, home sale evaluations, new designs and

installations, troubleshooting and maintenance. Certified Installer and maintenance provider business to care for all of our client's needs. Part or all equipment being offered as a package: 1995 International Pumper truck with NEW state of the art aluminum 3,300-gallon tank with all accessories. 1984 Peterbuilt dump truck with 1996 Trailmax flatbed trailer. 1989 Freightliner pumper truck. 1998 Toyota TX5 pickup. 2000 Toyota Tacoma pickup with canopy. 2008 Bobcat 323 mini track hoe with car trailer. 2005 Chevy Work truck with supplies. 2007 Komatsu PC78 Trackhoe. Hitachi 120-5 Trackhoe-2. 2004 HS41M All Terrain "Super Hoe" Schaeff Excavator. For information, call Eric Mauck 503-780-4969 ericmauck@ aol.com. OR (P11)

Well-established Booming SW Florida business for sale. From North Port to Marco Island 900+ units on the street, 15 ADA, 30+ sinks, 20+ holding tanks, 7 trucks, 2 trailers. Many long-term construction customers, year-round event customers. Documented yearly growth. Only serious buyers need to inquire. Email office@ ronsjons.com FL (P10)

Sewer/drain cleaning, plumbing repair, grease trap pumping business for sale in southwest Ohio. Owner for 35 years wants to retire. Sales of \$1.2 million, verifiable cash flow of \$250,000. Asking 4.0 times cash flow. Does not include real estate, but real estate is available if interested. All trucks and equipment needed to continue operations included. If interested contact Cincyplumbing@yahoo.com. OH (P10)

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16' FULL PACKAGE CUES CAM/ INSPECTION TRAILER (amazing condition). VDS 250-818-1609 or kim@ victoriadrains.com Make: Cherokee Year: 2002 \$45,000 CAN - \$33,750 US Equipment Specs: AC/heater, Rebuilt chassis and passed inspection/entire trailer CVI cleared, 5500W Gen, Lamp 1 inspection. Ultra Shorty w/Oz 2 cam. 400m of inspection cable, spare push cable, some extra cam parts, Monitors, after market installed reverse flashing lights and LED lighting both inside and outside (increasing visibility), SS microwave. Please email me for more pics. Victoria, BC (P10)

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18' FULL PACKAGE CUES CAM/IN-SPECTION/LAMP TRAILER (amazing condition). VDS 250-818-1609 or kim@ victoriadrains.com Make: Express Year: 2007 \$55,000 CAN, \$41,250 US. Equipment Specs: AC/heater, Rebuilt chassis and passed inspection/entire trailer CVI cleared, 5,500-W Gen, Lamp 1 inspection, Ultra Shorty w/Oz 2 cam, 400m of inspection cable, spare push cable, some extra cam parts. Monitors. after market installed reverse flashing lights and LED lighting both inside and outside (increasing visibility), SS microwave. Please email me for more pictures. Victoria, BC (P10)

DUMP TRUCKS



1999 International Dump Truck. Snowplow and salt included \$11,000.00 410-795-2947 christy@freedomseptic.com MD (P10)

HAZARDOUS WASTE UNITS



2007 Kenworth T800 with Presvac 3,500-gallon DOT Certified dump/door vacuum tank, Hibon 900 CFM 27", new blower and tank inspections, preemission with 400 CAT with 18-speed trans. 44k rears 20k pusher 20k front. Great condition. KLM Companies 617-909-9044. (PBM)

2009 Kenworth T800 Keith Huber liquid vac truck. ASME/D0T412 2,800-gallon hydraulic lift fully opening tank.440CFM liquid-cooled pump.270k miles/10k pump hrs.\$49,900. Phone:606-314-0554 Photos: www.martinspeterbilt.com KY (P10) 2009 Peterbilt 340 cab & chassis with a Presvac 3,200 U.S. gallon, C/S, D.O.T. 412, dump type, vacuum tank and a Presvac PV750 pump. (Stock #8412C). www.vacuumsalesinc.com (888)VAC-UNIT (822-8648). (PBM)

2013 Peterbilt 348 cab & chassis with a Presvac 3,200 U.S. gallon, C/S, D.O.T. 412, dump type, vacuum tank and a Presvac PV750 pump. (Stock #9277C).

www.vacuumsalesinc.com (888)VAC-UNIT (822-8648).

(PBM)

2011 Peterbilt 348 cab & chassis with a Presvac 3,200 U.S. gallon, C/S, D.O.T. 412, dump type, vacuum tank and a Presvac PV750 pump. (Stock #0200V). www.vacuumsalesinc.com (888)VAC-UNIT (822-8648). (PBM)

1997 Ford with Cusco 3,200-gallon DOT certified dump and door liquid vacuum truck. Cat engine with Moro M9 vacuum pump. Runs and pumps excellent. \$37,500. KLM Companies 617-909-9044 (PBM)

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1999 Harben 4016-300 Jet Trailer (Stock #200SC)

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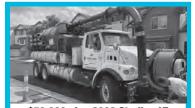


2007 Sterling Pipe Hunter Jeteve Jetter, municipality owned and maintained. Very clean truck with low mileage. Brand new replacement jet and camera line. Must See!! \$50,000. Call 404-732-4603. GA (P10)

JET VACS



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\$59,000 obo. 2002 Sterling LT 8500 (x city owned) 3126 Cat engine. Allison automatic transmission rebuild 2018. 14,100 engine hours, 62,907 miles. Vactor 2115 John Deer 6 cyl. Fan unit w/newer engine, flywheel housing cotta transmission and cyclone. 15-Yard debris body with structural ribbing. Rodder pump 80qpm @2500 w/accumulator. 1,500 gallons of fresh water. Cold weather recirculating, 800foot rotating hose reel, and pump off system. \$59,000 obo Any questions call Steve 248-345-5960. MI (P10)

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2001 Keith Huber International pump truck. 2 Decons, 28' Tonto, 18' Roval, 2001 ASCI, 16' Presidential, 26' Presidential, portable toilet hauler trailers. 315-437-1291. NY (PBM)

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2015 Dodge 6.4 Hemi. Auto, 4x4. 68,000 miles. New aluminum slide-in. 300-waste, 150-water. Masport pump. Call JR @ 720-253-8014. C0 (PBM)



2017 Mitsubishi Fuso. Diesel, auto. 43,000 miles. Factory warranty left on truck. Hatmore aluminum tank, 850-waste, 350-water. Call JR @ 720-253-8014. C0 (PBM)



2011 Ford F550. V-10, auto, 4x4. Steel vac tank, 500-waste, 250-water. Conde pump. Aux motor driven. Call JR @ 720-253-8014. C0 (PBM)



2011 Ford F450. Diesel, auto, 2-wheel drive. New aluminum vac tank, 300-waste, 150-water. HXL2 Masport pump wash down system. Call JR @ 720-253-8014. C0 (PBM)



2009 International 4400 Maxforce DT truck with Allison Automatic transmission. Abernethy portable toilet tank & pump. 152,000 miles steel tank. 2-toilet rack hauler. Approx 700 sewage/300 fresh water. HXL75 Masport vacuum pressure pump/ or pressure from truck for tank. New back brakes. Good tires. \$35,000 Mathena Septic Service Inc., 410-239-1228 or email sales@mathenaseptic. com. MD (P10)

2012 Dodge Ram 5500 6.7l Diesel, 2-wd, auto, Imperial Alum tank 775/400. 287,000 miles. Asking \$30,000. 724-459-5680. Blairsville, PA. (P10)

New 1,600-gallon portable toilet service unit. (Stock # 13762) www.vacuumsalesinc. com (888)VAC-UNIT (822-8648). (PBM)

New Imperial 1,300 U.S. gallon, portable toilet service unit mounted on a 2022 Ford F550 cab and chassis with a Masport HXL4 pump package. (Stock #13990). (888)VAC-UNIT (822-8648) www.vsirentalslic.com. (PBM)

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2000 International 4700 cab & chassis with a 500 waste/300 freshwater compartment with a Masport HXL4V vacuum pump. (Stock# 0767C) www.VacuumSalesInc. com (888) VAC-UNIT (822-8648). (PBM)

POSITIONS WANTED

OPERATIONS SUPERVISORS and SALES REPRESENTATIVES WANTED. Established Central Florida portable sanitation company seeking experienced operations supervisors and sales representatives. Experience in the portable toilet or waste industry preferred... service, sales, etc. Please e-mail resume, salary requirements and references to toiletmanager@yahoo.com. FL (P10)

PUMPS

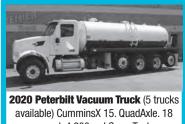
Buy & Sell all makes and models, new & used vacuum pumps, blowers, highpressure water pumps, new and good used replacement parts. Buy discounted pumps online 24/7. Call us for a current inventory list. www.VacuumSalesInc.com, (888) VAC-UNIT (822-8648). (PBM)

RENTAL EQUIPMENT

2022 Polar Vacuum Trailer: Stainless steel 6,000 gallon, DOT certified double conical with air-ride suspension. Aluminum wheels all positions, full hose trays, OSHA walkways and railings. Vacuum pump option either hydraulic or self-contained. KLM Rentals Inc. 617-909-9044. (PBM)

Liquid vacs, wet/dry industrial vacs, combination jetter/vacs, vacuum street sweeper & catch basin cleaner, truck & trailer mounted jetters. All available for daily, weekly, monthly, and yearly rentals. VSI Rentals, LLC, (888)VAC-UNIT (822-8648) www. vsirentalslic.com. (PBM)

SEPTIC TRUCKS



speed, 4,200-gal Curry Tank \$169,500. Call 800-825-1255 (P10)



2020 Peterbilt Vacuum Truck. (4 available) CumminsX 15, TriAxle 18-speed. 4,700-gal Curry Tank **\$169,500. Call** 800-825-1255 (P10)



REDUCED TO SELL. 2006 Sterling w/ 4400-gal aluminum tank. Mercedes w/ manual transmission. 288,000 miles daily work truck no issues, new truck delivered must sell. \$45,000.00 firm serious inquiries only. Call BJ 904-669-2580. FL (P10)



2013 Freightliner SD septic truck for sale. Detroit Diesel DD13, Masport Pump. Truck is in good condition. Call Cory for more info 330-807-1490. OH (P10)

2005 Sterling Acterra. Air ride suspension with 3,600-gallon tank. C-7 Cat engine, 392k miles, new head gasket 2 years ago. Well maintained mechanically, ready to work! \$42,000. Email inquiries to lynn@ lynnshoneywagon.com. WI (P10)



2003 International w/ 3,300-gallon tank. Cat 3126 w/ Eaton Fuller 10 speed. First 20,000.00 takes it. Bought with a buyout, do not need it. It was his only truck, and he ran out daily. Runs, drives and pumps. 713-992-0916. (P10)



56,000 miles. Cummins engine, Allison Automatic. New 2,500-gallon tank. New Moro pump PM70. Call Alan for price. 786-908-5436. FL (P10)



221,136 miles. Detroit engine DD13. Automatic, 450-hp. Original double frame from factory. New 4,000-gal tank, new Masport Hydra plug and play. Call Alan for price. 786-908-5436. FL (P10)



2009 Freightliner. M2. 106 Cummins isc. 260 hp. 287,000 miles. 6 speed. 2,500-gallon steel tank 2017. 2017 Jurop LC420 water cooled pump approx 200'. 3" hose included. **\$40,000. Call Keith** 508-472-9442. (P10)



2012 Kenworth. ISX Cummins 525 h.p. 484k miles. 18-speed. Jake, double frame, 20 front, 46 rears, full lockers. Presvac 4600-gal tank and Masport 400 vac-pump. New tires. Very nice truck. \$75k. Call Hull's Truck Bodies at 740-820-5338. Financing and Delivery Options Available. OH (P10).



2005 International Pump Truck. 2,500 Gallon Tank. Masport Pump. New motor \$25,000.00 410 795 2947 christy@ freedomseptic.com MD (P10)



2014 Freightliner 2,500-gallon waste tank with jetter, Model M2. Price \$74,000. Call Andrew at 561-302-7195. FL (P11)

2012 Freight Liner M11 5000-Gal Pump Truck. Automatic. Cold AC. Radio. \$39,000 OBO. Also have 2012 Freight Liner M1 Hydrogetter 1800. 300-Gal Water. \$32,000. Call 305-546-8914 FL (P10)



Truck and tanker for sale. 2009 with a Detroit 60 series, 163k miles, 17, 162.4 hours, 10-speed Eaton fuller transmission with a Wiggins vacuum pump. Very clean inside and out, runs and drives great, cold A/C and heat, 80% tire tread all the way around. Truck ready to be put to work. 6,400 gallon steel tanker optional with the purchase that's in perfect condition. Asking 50,000 for the pair or 28,000 for only the truck. Text is best 713-992-0916. TX (P10)



2015 Hino 338 septic pump truck. This truck is solid. Hino diesel engine Inline 6 260 HP. Allison manual transmission. Capacity; 2,500-gal aluminum tank. Gross Vehicle Weight; 26,000 lb. PTO Vac Pump - Masport HXL15v Vacuum/ Pressure(350 CFM). PTO Jetter - General 3,000 PSI with 200 ft 3/8" pressure hose

and 50-gal fresh water tank. 196k miles. Call Billy for additional pictures and further details. Billy 770-365-2566. **\$52,900. Original owner. GA (P10)**



2002 International 4300, DT466, 7-Speed Trans. 2,500-gal Steel Tank, NVE 607 Pump. Well maintained. Ready for every day, all day service. \$35,000 or offer. 608-369-2458 or e-mail dstangal.2.20@maqs.net. WI (P10)



Pump trucks for sale. Brand new Kenworth T270, Peterbilt 337, Mack MD6/MD7, FL-M2, Int MV, Tandem Int HV, Tandem KW T370, and Tandem Peterbilt 348 pump trucks in stock ready to go! Central Arkansas. Financing, Shipping, full warranties. Ray 501-388-9565. Brett 501-388-9464. AR (P10)



2012 Peterbilt, ISX Cummins, 500 h.p. 319k, Allison auto, jake, 20 front, 46 rears, double frame. 4,200-gal tank. Masport 400 vac-pump, heated valves, very nice truck in excellent shape. **\$69k Call: Hulls** Truck Bodies LLC at 740-820-5338. Financing and Delivery Options Available. OH (P10)

New 4,000 U.S. gallon, aluminum, vacuumpressure tank mounted on a 2022 Peterbilt 348 cab & chassis with NVE Challenger 887 fan cooled vacuum pump. (Stock #13987). www.vacuumsalesinc.com (888)VAC-UNIT (822-8648). (PBM)

2001 Freightliner cab & chassis with a Keith

Huber, 4,000 gallon c/s full open rear door dump unit. Stock # 7896C.

www.vacuumsalesinc.com (888)VAC-UNIT (822-8648). (PBM)

2001 Freightliner C-120 cab & chassis with a 2006 Presvac 3,200 U.S. gallon, C/S, dump type unit with a Presvac PV750 pump. (Stock #0480C).

(PBM)

www.vacuumsalesinc.com (888)VAC-UNIT (822-8648). 1997 Peterbilt 378 cab & chassis with a Presvac 3,000 U.S. gallon, C/S, vacuum tank & Masport HXL15WV water cooled pump. (Stock #6625C).

www.vacuumsalesinc.com (888)VAC-UNIT (822-8648). (PBM)

Stainless steel 2010 Polar 3,600-gallon tank ready to mount on your chassis or sell outright. 20" rear manway, two 4" inch rear valves with full stainless hose trays. KLM Companies 617-909-9044 (PBM)



2006 GMC C6500 Kodiak 7.8L. Duramax diesel 220,336 miles. Manual transmission 1,000-gallon debris tank. Masport hxl75v vacuum pump with great suction. **\$17,995 obo. Any questions** call Steve 248-345-5960. MI (P10)



2013 Freightliner Cascadia, Cummins ISX 450 hp, automatic, 487k miles, NEW 3,500-gallon vacuum tank, interior tank lined and coated, NEW Masport vacuum pump, aluminum hose trays, 36-inch rear manway. \$70,000. Phoenix Truck Center - Atlanta, GA 404-844-8968. (PBM)



2012 Mack GU713 Granite, MP8, 18-spd, 340,578 miles, original heavy spec truck, 82,000lb. gvw, 18,000lb. front axle/44,000lb. camelback rears suspension/third axle, jake brake, 4,650-gallon vacuum tank, Masport pump, excellent mechanically, truck serviced and DOT inspected. **\$75,500.** 404-844-8968. (PBM)

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Pre-owned 2000 Mack RD686S cab & chassis with a 4,000 U.S. gallon, carbon steel, vacuum tank unit. (Stock #0514CV) www.vacuumsalesinc.com

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Vacant manufacturing facility, 51,000 square feet with high capacity well, with or without pretreatment sewage facility. 2000 Freightliner with 4,100-gallon aluminum tank. 1991 GMC with 2,300-gallon tank. 1979 Articulate John Deere tractor (50 series engine) and 3,300-gallon Balzer tank with injectors. Call 920-290-6452. (PBM)

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SLIDE IN UNITS



550-gallon steel slide in, 100-gallon poly water tank. Masport HXL-3V vacuum pump w/9-HP Honda engine. 30' of 2" waste hose, 50' garden hose on hose reel. Toico water pump, 3" discharge. 7,000-Ib GVWR tandem axle trailer. \$16,029. Call Jamie 800-558-2945, salesinfo@ imperialind.com. (PBM)



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TANKS



One used steel vac tank 1,500/500 w/ Moro hydraulic AC4 vac pump. Call JR @ 720-253-8014. C0 (PBM)



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TANK TRAILER

Variety of tanker trailers for sale ranging from 5,300-9,000 gallon capacity. For details/pricing, please visit https:// completewastemgmt.com/for-sale/ or call 724-568-3623. PA (P10)

TOOLS

T&T Tools: Probes, Hooks. Probes feature steel shafts with threaded and hardened tips. The insulated Mighty Probe™ tested to 50,000 volts. Top Poppers™ open manhole covers easily. Free catalog. www.TandTtools.com. Phone 800-521-6893. (PBM)

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Septic pumper and vacuum die-cast toy trucks in your choice of colors and logos. Several cabs available. Call 877-450-2100, write to Granite State Collectibles, PO Box 440, New Ipswich, NH 03071; or www. granitestatecollectibles.com. (PBM)

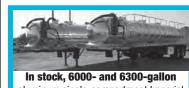
TRAILERS

2007 Dragon 5460 c/s vacuum tank trailer. Stock # 2173C. www.vacuumsalesinc.com (888) VAC-UNIT (822-8648) (PBM)

TRAILERS-VACUUM/TANKER



2006 Keith Huber. 4,000-gal. Dominator Dump Tank with a full hydraulic rear door, Witting RFL-100, 430 CFM pump. Very good condition, always garage kept. \$20,000 OBO. MUST SELL! Call Henry 484-764-6351. PA (P10)



aluminum single-compartment Imperial vacuum trailers. Call Cory 800-558-2945 Ext. 426 (PBM)

TRUCKS (DUMP, SEPTIC, MISC.)



2018 3200-gallon Keith Huber Dominator mounted on Peterbilt with low hours (450) and miles(85K). Auto transmission and Cummings. Full opening rear door with hydraulic lift and vibrator. Non-Code but can changed. \$135,000 0B0. Call or text Travis at 804-712-1528 VA (P10)



2013 Freightliner FL-M2. Cummins ISB. Allsion 2500 AT. 33k GVW. 154k miles. Near new 2,500-gal polished aluminum tank. NVE Challenger 607 pump used 1 year. Good condition, ready to work. **\$66,500. 503-317-9672.** cloudburstrecycling@yahoo.com (P10).



\$24,500 for the 1996 VOLVO truck that is in good condition and has a Cummins engine. It has a clean title, fresh rebuilt mast port pump. The transmission is manual. 3,000- gallon tank with a 2,700-gallon waste and 300-gallon fresh water. This truck is also equipped with a pressure washer. For any questions or inquires on the truck please contact Tim Smith at 503-969-8817 OR (P10)



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2013 Freightliner 114SD, VacAll AllExcavate AE1213 Hydro Excavation TrucK, MILEAGE: ONLY 5,960! 12 Cubic Yard Galvanized Steel Debris Tank, 1,300-Gallon Water Capacity, THIS TRUCK IS TESTED & READY TO WORK WITH!! \$198,000. Contact Kevin at 318-995-6341 or visit johnsonparts. com for additional photos. LA (P10)



2013 International, 52,000 GVW, 270 HP, only 77,000 miles, equipped with NEW hydraulic set bed, 12,000 lb capacity. **\$64,000. Call Dewayne** 256-338-4985. (PBM)

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VACUUM LOADERS

2003 SuperSucker vacuum loader, 27' blower with spare blower for the truck. 400 HP with Fuller 14708LL trans, 44k rears 20k front. Very clean and runs excellent. KLM Companies 617-909-9044. (PBM)

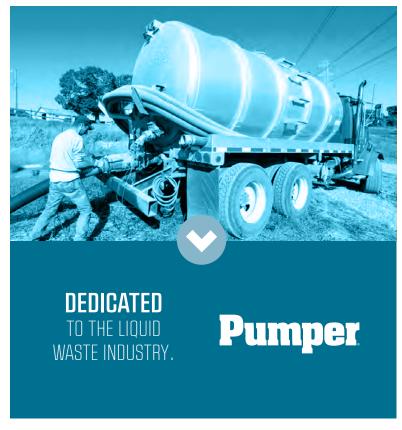
2000 Guzzler Ace International chassis with CAT engine. Great running truck and blower. Tank body was recently replaced brand new from Guzzler. KLM Companies 617-909-9044. (PBM)

VACALL ALLVAC AVRB, 18-yard debris body mounted on a 2014 Freightliner 114SD cab and chassis. (Stock #033R). www.vacuumsalesinc.com (888)VAC-UNIT (822-8648). (PBM)

2015 Freightliner 114SD cab & chassis with a VACALL AVRB-18 industrial vacuum loader. (Available for rent or purchase). (Stock # 039R). www.vacuumsalesinc.com (888)VAC-UNIT (822-8648). (PBM)

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